

The Middle East Council of Churches



مجلس كنائس الشرق الأوسط

# Department of Service to Palestinian Refugees (DSPR)



## Annual Report 2014

Improving the lives of Palestinians across the Middle East

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**Cover photo:** Children playing during a psychosocial activity, organized by the psychosocial support program of DSPR JCC Lebanon .

## Foreword

It gives me pleasure as chairperson of DSPR Central Committee to share with you our Annual Report for 2014. Years pass quickly as our region stagnates in a crisis after another. As an ecumenical church-related organization, DSPR/MECC insists on carrying out its original mandate of serving the Palestinian refugees. The greater socio-economic conditions and the flow of Syrian refugees, in Lebanon and Jordan, also challenges us, in particular when the needy and the Syrian refugees are coming to the same refugee camps and localities in which we work. Our work in all of our Areas is affirmation of our integration in our societies. We see ourselves as responsible citizens doing our duty and in keeping with a vision of society in which all, irrespective of background, are equal citizens. Our partners share with us this vision and the values that come with equal citizenship. Our partnerships are based on witness that extends the love and that is inclusive. I thank my colleagues in the Central Committee and all chairpersons and members of local Area Committees and the Executive Directors of the five geographic areas in which DSPR operates for their commitment and willingness to serve. My thanks also go out to our partners and supporters who are generous with time and commitment to enable us to serve. Last but not least thanks go to the Central Office and its team for their hard work and follow up to ensure the Oneness of DSPR.

### **Dr. Audeh Quawas, Chairperson DSPR.**

The year 2014, like previous years, continued on the pattern of crisis and instability characterizing our region. I am pleased that DSPR contributed through its work, whether with Palestinian refugees, the needy Syrian refugees and others, to maintain the dignity of the individual person, especially women and youth. I am appreciative of the partners who share with us the same concerns, values and hopes for a better region in which peace becomes a reality and the various crises afflicting us would be overcome. We remain committed to ensuring basic human rights and to contribute what we can towards this goal. Our work is not possible without the commitment of all those who work tirelessly in the five different Areas of DSPR/MECC. It is also not possible without the continued partnership and sharing with our international and local partners. Thank you each and every one.

### **Dr. Bernard Sabella, Executive Secretary, DSPR Central Office.**

### **DSPR Beginnings, Raison d'être and Vision**

'DSPR' emerged as an ad-hoc group from 1948 as locally formed groups and Area Committees responded to the first wave of Palestinian refugees. In 1951, the creation of NECCRW (Near East Council of Churches for Refugee Works) provided a formal regional organizational 'umbrella' with central office to which six Area Committees were affiliated (Egypt left in 1980). DSPR was

registered in Cyprus in 1970 and became part of MECC (Middle East Council of Churches) when it was established in 1974.

DSPR's raison d'être persists. As the Middle East region is embroiled in chronic crises and as the Palestinian – Israeli conflict remains unresolved, the problem of the Palestinian refugees and their basic rights to essential services remains a key problem to which DSPR responds. At times of great regional upheavals and as hundreds of thousands of Syrian refugees and other needy flock into the refugee camps and the localities where DSPR serves, it is natural that the services we offer touch the lives of these needy and refugees.

The vision of DSPR is based on diakonia applied to sustain the efforts of Palestinians to lead dignified lives and to strengthen their communities. Services are rendered on the basis of need; refugee youth, women and children have been the priority focus groups throughout, but other marginalized categories have also been assisted. The DSPR program has evolved from earlier relief distribution (still required for new emergencies) to service delivery and development. The special identity and traditions of DSPR set it apart from most voluntary agencies working with the Palestinians. It remains a distinctive ecumenical joint endeavor of international and local churches. (DSPR Evaluation: Executive Summary).

### **DSPR and its Five Area Committees**

DSPR has evolved differently in each of the five geographic areas throughout its lifetime. Each Area has its own Committee (Area Committee) whose members are nominated by the respective Heads of Churches that constitute the Four Families of Churches joined together in the Middle East Council of Churches.

These Area Committees are:

- The International Christian Committee (ICC – West Bank).
- International Christian Committee in Israel (ICCI - Galilee).
- The Joint Christian Committee for Social Service in Lebanon (JCC - Lebanon).
- The Near East Council of Churches Committee for Refugee Work (NECCRW - Gaza).
- The Near East Council of Churches Committee for Refugee Work (NECCRW - Jordan).

### **Right of Return Basic Human Right**

DSPR believes that the right of return is a basic human right of for all Palestinian refugees and that they should be part of the decision-making process to resolve their refugee status, in line with United Nations resolutions. DSPR's vision is of a pluralist Palestinian society, and similarly of the Middle East, which guarantees equal opportunities for all citizens, based on the ideals of justice, equality of rights, opportunities and freedoms. DSPR's mission is to promote the socio-economic development and just rights of Palestinian refugees and needy communities in the Middle East.

### **Enhance the wellbeing of Palestinian mothers and children – Primary Health Clinics and Health Education in Jordan and the Gaza Strip**

#### **Health Program**

*DSPR Jordan and Gaza are engaged in providing health services to a target population of over 100,000 primarily serving the refugees living in the Gaza refugee camps and in addition to the 2000+ newly arrived Syrian refugees in the Palestinian refugee camps in Jordan.*



**Free Medical Day in Jordan**

In Jordan, DSPR operates two Primary Health Care Clinics in Madaba and Jerash Refugee Camps each that catered to over 9,000 patients in 2014 including 2,000 Syrian refugees. The goal is to provide and maintain primary health care services in order to enhance the wellbeing of Palestinian mothers and children. With the arrival of Syrian refugees following the devastating war in their country, health care services were extended to them.

When asked why DSPR offers health services in Jordan, the answer is simple: with population density and with difficult living and health conditions, the population is in need of supplementary medical attention. The arrival of Syrian refugees further emphasize the need to extend supplementary and essential medical services.

The health services offered include regular clinic visits of mothers and children; vaccination of children and adults against German Measles, Rubella and Polio in three camps, Madaba, Huson and Talbiah in cooperation with UNRWA clinics; holding free medical days with patient-visitors benefit from specialists in gynecology, pediatrics beside general medicine; free medical checkups for Syrian refugees, on average 100 checkups per month.



**Weighing Baby Gaza**

Besides offering primary health care, DSPR Jordan conducts an intensive program of Health Education whereby the refugee camp residents are sensitized and educated on issues pertaining to health and hygiene. This program emerged out of the pressing social and environmental conditions in the refugee camps and targeted the most at risk groups, women in particular, to issues pertaining to health concerns as well as personal hygiene and nutritional issues affecting the family as a unit and children in particular. 360 women benefitted from this program in the refugee camps where DSPR operates. The activities of Health Education include: the formation of the women group in each of the camps who express an interest or seek to participate in health education workshops; conducting 12 workshops on seven different health issues: Hepatitis ; Phthisis; Skin Care; Personal Hygiene; Dental Care; Nutrition and Herbs and Health. On average 30 women attended each workshop which led to discussion and exchange on the health issues and how they impact their lives and those of their families. Remedial action, from knowledge gained was undertaken in the family environment as well on individual level. Women participants also sensitized other women neighbors and friends of the importance of being aware of some basic facts about these issues.



### **Enhance the wellbeing of Palestinian mothers and children – Primary Health Clinics and Health Education in Jordan and the Gaza Strip**

#### **Shija'ia, Darraj and Rafah Primary Health Clinics**

##### **Run by DSPR Gaza**

DSPR Gaza has for long maintained a health program that provides high quality Primary Health Care services. The three clinics operate in poor, overpopulated and remote areas that have inadequate or no health services. Two of the clinics are in the greater area of Gaza City itself; Shija'ia and Darraj that serve a refugee community of over 80,000 people in both localities. The third clinic is in the rural area of Rafah, most southern part of the Gaza Strip, where medical services are practically non-existent and the population is in particularly difficult socio-economic and living conditions. The Rafah clinic at Kherbet El Adas serves a population of 12,000 people. The three clinics operate in a network like functionality whereby the pharmacy and laboratory are connected to the doctors' computers and the prescriptions or referrals given are automatically transmitted to the laboratory, pharmacy and relevant personnel within the clinics. Referrals of high risk patients and those with special needs are ensured and followed up. The high population density of the Gaza Strip and the pressures on medical facilities of both UNRWA and the Government make the three primary health care clinics of DSPR Gaza a value-added proposition. These clinics help relieve some of the pressures experienced by the health system and contribute to providing high quality medical attention to a relatively large population.

Among the activities of the three clinics are: provision of Ante Natal Care (ANC) and Post Natal Care services, such as ultrasounds and routine post-natal visits measuring the vitals of the mother and baby; Family Planning Services offered by a female gynecologist and staff nurse; Well Baby Program (WB) offered for children from birth to 6 years to have routine consultations with physicians, measuring weight, length, head



**Well baby clinic Gaza**

circumference and hemoglobin; Nutrition screening activities in order to discover anemic and/or malnourished children and refer them to NECC clinic for follow up and treatment through providing supplements including iron, multivitamins and treating underlying causes of anemia, particularly infections; Fixed and mobile dental clinics provide routine dental services – such as checkup, filling, extraction, and scaling; General clinic offering examinations, tests, and treatments; Health Education offered to help individuals and communities improve their health, by increasing their knowledge or influencing their attitudes and behaviors.

The Gaza clinics run by DSPR contribute effectively to better quality of life for hundreds of Palestinian families and thousands of their members. In particular the access of expecting mothers and infants to a primary health care system that follows them step by step is a significant contributing factor to good health. In addition the educational programs that go alongside the provision of health services and that are supplemented regularly with routine screenings further contribute to quality of life.

Due to the poverty and the unemployment rates, that are induced by the political situation, DSPR Gaza subsidizes the visits to the clinics so as not to put any hindrance to seeking primary health care when it is needed.

#### **Health Education in Gaza**

DSPR Gaza Staff conduct health education sessions for women attending family health care centers. To promote healthy practices, health education was provided to families in need particularly to caregivers. The primary objective is to increase awareness of the concerned population in topics related to hygiene,



**Health Education Session Jordan**

## Enhance the wellbeing of Palestinian mothers and children – Primary Health Clinics and Health Education in Jordan and the Gaza Strip

breast feeding, environment, etc... The total number of health education sessions provided to all categories was 851 sessions for 15,686 participants. Of these, close to 3600 participants received 117 demonstrations. Sessions were provided at the health centers and occasionally in local community based organizations e.g. kindergartens. Participants included expecting mothers, women, new pregnant mothers, grandmothers and significant family members. Also health education materials were distributed either inside the centers or at home visits. To further enhance the effectiveness of health education, NECC used a set of pre-test post-test questions for a sample of attendants in health education sessions. It was clear from the results of the questionnaire that all respondents had benefitted from the program of health education as example 75% of the respondents said they knew what malnutrition prevention was about, pre-test. This percentage went up to 94% a gain of 19%.

### Home Visits

DSPR Gaza Staff are actively engaged in Home Visits as 2014 witnessed 2620 such visits, less than in previous years due to the most recent war and displacement of families from damaged homes and neighborhoods. Home visits focused on the newly born, expected deliveries and defaulters, among others.

The Dental Clinics attached to the Primary Health Centers saw a total of 7379 beneficiaries in 2014. Among these were 817 children screened and almost 1200 expecting mothers in the three Centers operated by DSPR Gaza. Besides, there is a mobile dental clinic which offers its services in the communities when needed.



**The best of Dental Care in Gaza**

### Laboratory Services

A laboratory is based in each one of the clinics. A variety of essential blood tests are carried out some with the cooperation of Ahli Hospital and the Thalassemia Association. Laboratory tests conducted in 2014 have reached 20166; Shijaia Clinic 9180; Darraj Clinic 8256 and Rafah Clinic 2730 in addition to 5546 HB children tests with follow up for malnutrition or anemia. The available strategic storage of laboratory kits needed for the lab services helped DSPR Gaza to continue the provision of the needed lab services to the population.

The extensive health services offered by DSPR Gaza reach out to thousands of families in the Gaza Strip thus ensuring quality of life and providing these families with needed support to maintain an acceptable standard of health. The system created over the years offers a holistic and integrated approach thus gaining the confidence not only of the patients and their families but also public recognition and that of other organizations working in the field.



**State of the Arts Laboratory Gaza**

## Empower marginalized Palestinian youth and women to improve their own economic conditions in Lebanon, Gaza and Jordan

### Economic Empowerment Program

Three of DSPR Area Committees, **Lebanon, Gaza and Jordan** are engaged in Vocational Training programs that aim to enhance the prospects of trainees in securing employment or starting own small business.

**In Lebanon**, DSPR undertakes Vocational Training programs in Hairdressing and Beauty Skills and Electronics & Computers in Sabra refugee camp; Barber and Secretarial Skills in Sidon refugee camp and Agriculture in Tyre. Over 140 youngsters, both female and male, benefits from courses that last between 4 months to 9 months each, depending on the topic.

Vocational Training	Centers	Beneficiaries	Duration
Hairdressing	Sabra	30	6 months
Beauty Skills	Sabra	24	4 months
Barber	Sabra, Sidon	33	4 months
Secretarial Studies	Sidon	12	9 months
Electronics & Computers	Sabra	12	9 months
Agriculture	Tyre	29	4 months

Learning a skill, no matter how simple or complicated, is the way to help trainees find and realize their own potential, develop their self confidence in looking for jobs, establish their own small business, at-home or in the community. This is especially important at a time when Palestinians in Lebanon are not allowed to work in at least 70 occupations and professions and face constraints in accessing the Lebanese labor market. Special mention is of the Agricultural course at the Tyre farm where trainees are introduced to the good earth and develop their own farming skills. Seeing the produce of work on the land and tasting it is an encouragement to practice farming and to appreciate the bounties that come from hard work on the land. Success stories of our trainee graduates reflect their will to go on with their lives determined to earn a living and to contribute to bettering the lives of those around them.

**In Gaza** DSPR offers quality three-year courses in the Gaza City Vocational Training Center that target disadvantaged boys aged 14-16 who have dropped out of school. They can choose to train in carpentry and furniture making or metal/aluminum works and welding and are provided with theoretical skills topics including Math, Arabic, industrial studies, Engineering Drawing, in

addition to sport and library classes. The Vocational Training Center at El Qararah conducts two-year courses in general electrician skills and motor and transformer rewinding that is offered to young men aged 16-23 who finished grade ten.

#	Program	Duration Year	Graduates 2014	Dropout	Current Enrolment			Total
					1 <sup>st</sup> Y	2 <sup>nd</sup> Y	3 <sup>rd</sup> Y	
1	Carpentry and Furniture Making	3	22	2	24	22	23	69
2	Metal and Aluminum Works	3	14	1	15	13	14	42
3	General Electricity and Motor Rewinding	2	24	0	24	26	-	50
4	Secretarial Studies and English Language	1	24	1	23	-	-	23
5	Advanced Dress Making	1	15	5	19	-	-	19
<b>Total</b>			99	9				203



**VTC Al-Qararah Electrician Courses 1**





### **Empower marginalized Palestinian youth and women to improve their own economic conditions in Lebanon, Gaza and Jordan**

#### **Secretarial Studies**

Good secretaries are hard to find. JCC continues to offer the secretarial course for the 21st consecutive year at its Sidon Center where in 2013, 12 young women afforded themselves of the opportunity to participate. Beside going over computer basics, typing skills, database and spread sheets and various internet applications, they are also introduced to the skills needed for running an efficient office including exchange with office visitors and colleagues. (Are there any Figures on Employment from previous years?)

JCC offers a well-integrated course in Electronics and Computers 16 youngsters have benefitted from this course in 2013 and the enthusiasm they show as they learn attest to what the course signifies to them in terms of personal accomplishment. As they go through the intricate details of electronics they also learn the assembling and maintenance of computers. The skills earned enable them to find jobs in a highly competitive market.

The Secretarial studies and English Language Center offers a one year intensive course to young women who have finished their secondary studies (Tawjihi) to prepare them for secretarial positions. The course starts with an intensive English Language course running for 3 months. Women enrollees are provided with high quality secretarial skills that covers theoretical and practical lessons in the areas of English language, Simple Bookkeeping, Management Principles, Arabic Correspondence, Office Practice, Arabic and English languages, and Typing.



**JCC Electronics and Computers Course Lebanon**

The Advanced Dress Making Center offers a one year course to young women, promoting their participation in the Palestinian community, helping them to support their families and to become financially independent. The students are provided with comprehensive Course covers theoretical and practical subjects including Measurement, preparing patterns and sewing of all kinds of dresses for children and adults mainly for women and produce well-prepared pieces.



**Secretarial Center Gaza**

The vocational training programs offered by DSPR Gaza are praised by the community for their high training quality and excellence. This explains why in a labor market that sees a high rate of unemployment reaching 45%, almost two thirds of our graduates are employed or self-employed within one-year of graduation, increasing their ability to be self-sufficient and effectively contributing to the livelihoods of their families.



**Awareness Workshop for Women Jordan**

### **Empower marginalized Palestinian youth and women to improve their own economic conditions in Lebanon, Gaza and Jordan**

In Jordan, DSPR undertakes vocational training for women in the traditional folkloric textiles. These textiles have evolved historically in both Jordan and Palestine and in the region in general sustained by the older generation of grandmothers who kept faithful to the tradition. With the changes taking place all around and in all fields, there is fear that this tradition would be lost. Our program teaches women trainees the skills of producing traditional and folkloric pieces of textile that have potential of being functional in today's market, whether they are marketed collectively or at the individual woman's preference.

Women in the Refugee Camps, in addition to the Syrian women newcomers, are seeking ways of generating their own income through excelling in skills of producing high quality pieces of Arab folkloric designs as well as traditional designs. The purpose of such a project is to enable women to have an independent means of income through regenerating the much valued traditional folkloric textile pieces. The 42 women who benefit from the course feel self-reliant with earnings to the group over US\$3000 in 2014 and their work exhibited and sold in key touristic areas attracting praise and admiration. Some go on to start their own small enterprise from home selling their quality hand work.

DSPR Jordan also undertakes to enable women in three computer centers in the Irbid, Hittin and Madaba Refugee Camps to gain computer skills and/or improving the skills they already have.

Women, who are often socially and economically marginalized, find the space to develop their communication skills and to get to learn new computer skills. This brings women closer to the realities of cyberspace but also enable them to use what they learn particularly in ICDL course in gaining

employment and improving their lives and those of their families. The target group comprises over 268 women participants. The activities involve women committees in the camps to help identify and encourage applicants who pay fees to enroll in this course. The ICDL Course itself is taught throughout week days and lasts for a couple of months each.

On average 22 women participated each month in the computer and ICDL course. 50% of those who attended the course ended up finding employment in computer based jobs in the labor market. The computer course provides women with practical and marketable skills that come in handy to providing some income and advance the position of women within their families, in addition to offering them possibilities of personal advancement.



**Tyre farm in South Lebanon**



**Graduates of Agriculture**



# Department of Service to Palestinian Refugees (DSPR)



**Dbayeh**



**Sabra Kindergarten**



**Handicrafts in Summer**



**Theater and Dance Skills**



**Dental Care to Child**



**Welding is an Art**

## Loans give Opportunities

*As is the practice for many years, Four of the Five Area Committees provide interest-free loans. University students are the primary beneficiaries as these loans see them through their university or college years. The Area Committees are aware of the higher costs of university education across the region and accordingly adjust the sum of the granted loan to compensate in some measure to the increasing costs of a university education. DSPR Jordan, West Bank and Nazareth offer also some business loans particularly to those who seek either to improve their own business prospects or have been suffering from unemployment and or some form of disability. DSPR West Bank offers housing loans as well. The loans give students, small businessmen and families a push to realize their hopes and improve their economic, educational and living prospects. Hundreds of university students and their families have benefited from this project. Some could not have made it at all without the financial support that the loan for three academic years provides. Many of the recipients have become active professionals, teachers, public servants and in private enterprises.*

Type of loan	Area Committee	No. of loans in 2014	Amount per loan (\$)	Total (US\$)	Recovery previous loans
University/College	DSPR ICCI Nazareth	87	1000	87,000	95-98%
	DSPR NECCRW Gaza	92	750 – 1,000	\$72,250	100%
	DSPR NECCRW Jordan	81	850	\$87,958	90-95%
	DSPR ICC West Bank	2	2,500 – 3,000	\$5,000	100%
Business & Housing	DSPR ICCI Nazareth	1		<b>10,000</b>	95-98%
	DSPR ICC West Bank	9	Max 7,000	\$37,000+	100%



## Health Education Awareness Workshop for Children



### **Environment Resource Management** **Food Security Program of DSPR West Bank** **Supporting Vulnerable Palestinian Communities to** **Better Manage and Preserve Available Natural** **Resources**

DSPR West Bank inherited a unique situation. As the Area Committee was set up in the early fifties, the question of where to serve arose. UNRWA was entrusted with taking care of the newly created refugee camps in the West Bank. At the same time, there were frontier villages that were in a very difficult situation due to lack of access roads to them and other constraints and limitations due primarily to their location on the border between then Jordan and Israel. Accordingly, a strategic decision was taken by the DSPR West Bank Area Committee to work with frontier villages since also these villages received numbers of refugees who settled there due primarily to their proximity to the border but also to family linkages that made them welcome in these villages.

At present DSPR West Bank follows on with the old strategic decision. Through the Food Security program, DSPR West Bank seeks to ensure that targeted households in rural areas adjacent to the Separation Barrier have physical and economic access to sufficient supplies of safe and nutritious food by promoting productive and income generating agricultural activities which include sustainable domestic farming and capacity building of agricultural knowledge and know-how of targeted beneficiaries.

The program stems from the fact that up to 40 percent of Palestinians are food insecure due to socio-economic and political conditions and constraints. In particular rural communities adjacent to illegally built Israeli settlements and the Separation Barrier have suffered due to inability to access their already planted lands behind the Barrier and the confiscation or expropriation of their agricultural land for settlement construction purposes.

The objective of this program is to enable 55 households to have each a domestic farm within the rural village cluster of eight villages in the Qalqilya area which is in the North West of the West Bank and its excellent agricultural land specially coveted by nearby illegally built Israeli settlements. Households selected based on no or low income; number of individuals per household not less than 4; adequate space for a home garden; willingness to contribute to the project and commitment to the project's requirements of training. Households were selected from 153 applications from all over the cluster.

A socio-economic survey was conducted visiting each of the 153 applicants and filling a questionnaire with all information regarding the social and economic situation of the household. The technical team filtered the questionnaires results and selected 55 households for 2014 intervention.

Each home garden was expected to plant and nurture 5 productive trees; avocado, lemon, orange, guava and nectarine of 4-5 years of age. All trees were carefully selected to enhance household's food security situation with significant focus on expensive nutritionally rich types that poor households can't purchase. Furthermore, the climate in the area in terms of temperature and rainfall, availability of water in addition to the planting season were considered when the plants were selected.

As to livestock and poultry each participant household was provided with 2 pregnant sheep, 12 laying hens with their cages in addition to fodder for both hens and sheep sufficient for a period of 100 days.

The villagers-beneficiaries had their own contribution which took the form of preparing the land for planting the trees in addition to preparation of animal sheds of the home garden that is sheep, fodder and laying hens with their cages in accordance to specifications.

Ongoing visits by the trainer and the veterinarian with the project coordinator to check on the components of the garden, provide counseling services in plant production and livestock and technical guidance to beneficiaries, in addition to any veterinary treatment required. The project coordinator undertook visits for counseling purposes for the home-garden. An Internal-Farm Record was prepared which helped beneficiaries in the management of the garden through applying the Record.

Three Capacity Building training sessions were held; one in each location in both theoretical and practical dimensions; 12 training hours were distributed throughout 2 days for the theoretical training on livestock and 1 day for the practical one with an average of 4 hours a day. The different topics addressed in the training sessions were: types of sheep and sheds with specifications; livestock management and the importance of using records; breeding and fertility; sexual and physical maturity; pregnancy, delivery, pre and post-delivery; vaccinations and diseases; new born and feeding at different stages and lighting programs for laying-hens.

A one day theoretical and practical training on Food Processing of pasteurized white cheese; ricotta cheese; pickling and dried fruits was also conducted. The training lasted 5 hours; the first twenty minutes of the training was designated towards the processing of pasteurized white cheese from 20 liters of milk. Throughout the process, each step was extensively explained to

ensure comprehension for the benefits of pasteurized cheese compared to the traditional cheese produced in that region.

Home gardens offer great potential for improving targeted households' food security through direct access to a diversity of rich nutritional food that could not be purchased before and alleviating nutrient deficiencies. Enhancement of their economic situation by increasing the purchasing power from savings on food expenditures and income from sales of garden products.

The expected results of the project were as follows: The average total egg production during the production season that lasts for one year is expected to reach 3600 eggs per home garden at an average price of USD 580. Considering the average number of individuals per household, each one has got an egg a day all through the year. The average number of new born sheep within one year is at least 3 sheep which increases the number of heads of sheep per household up to 5 that is worth about USD 2,000. Dairy production of 210 lt. of milk per household during production season that is worth USD 420. The average production of trees is estimated to reach 15 kg (3 kg per tree, with 5 trees per household) at an average price of USD 12 a year. Thus, the first year's yield value per household is USD 3,012 with expenses reaching USD 1,300. Net return per household is at least USD 1,712 yearly representing about USD 143 per household a month.



### **Delicious Traditional Food by Wonderful Cooks**

#### **Water Program**

DSPR West Bank Having access to safe and sufficient drinking water and sanitation is central to living a life in dignity. In the oPt, the Palestinians suffer physical and economic water scarcity; access to water is limited as the oPt is a water-scarce region in addition to Israel's discriminatory water policy which maintains unequal allocation of water between Israelis and Palestinians. However, Israel controls 85% of the water resources in the West Bank; hence the Palestinians are forced to rely on the Israeli occupation for access to their own water which in turn undermines any possibility for sustainable development and violates their right to water. Throughout our water program, we thrive to protect, respect and achieve one of the most important human rights, the right to water through supporting Palestinian communities to better manage and preserve natural resources by enhancing ownership and access to water resources. Irregular water supply; water distribution network losses of 30-50%; ban on Palestinians developing their own water resources; poor average water supply to Palestinian village communities and ongoing pollution of ground water of the Mountain Aquifer where target villages are found.

Mazare' Al-Nubani and Arura are two villages with a population of about 6000 persons and are located 25Km to the north of Ramallah city, Ramallah district. The two villages are combined in one municipality under the name of Eastern Bani Zeid municipality. Jerusalem Water Authority is the service provider; water is served through a main transmission pipeline that starts from Ein Samya with 3 production wells, providing about 20 communities along its path and ends at these two villages with a total length of about 25Km. these villages were badly affected by the reduction of water quantities as the villages are served with water every 20 days only.

DSPR West Bank undertook to help construction of 1500m transmission pipeline of 6" diameter between the village of Obwein and the two villages of Mazare' Al-Nubani and Arura. In addition to rehabilitation of 1300m of 2" diameter deteriorated supply network pipelines in Mazare' Al-Nubani.

An exemption of VAT from the Palestinian Ministry of Finance representing 16% was secured enabling us to proceed with the project without any



### **Theoretical Training Session – Farming Exercises**



projected deficits. In addition the Jerusalem Water Authority agreed to extend regular maintenance of the transmission pipes thus ensuring sustainability.

A reliable, suitable, sustainable and dependable source of water for Mazare' Al-Nubani and Arura villages was provided through securing additional constant quantities of water from the current source. Transmission pipe secures safe supply of potable water for at least 15 years with the regular maintenance undertaken by the JWU.

#### **Water Advocacy**

In line with its water program, DSPR West Bank undertakes an advocacy program. Israeli water policies and practices discriminate against the Palestinian population of the occupied West Bank. According to international human rights law, access to water and sanitation is a human right. This right is enshrined in a number of international treaties which are legally binding on states that have 'ratified' them. According to International Law and the International Humanitarian Law Palestinians are entitled to safe, sufficient, affordable and accessible water. Israel, as an occupying power, has the responsibility for the welfare of the civilian population, including provision of food, water, medical supplies and shelter.

In its advocacy program, DSPR West Bank seeks to change Israeli policies and practices on the ground on the issue of safe, sufficient and affordable water and its accessibility to the affected Palestinian population. The program is aimed at Israeli policy makers on water in the oPt and is coordinated with national and international organizations and partners. The Palestinian rural communities affected are mobilized in order to build up their own case and pursue it with the appropriate authorities towards change of policy and practice.

On the international scene, there is a reach out to global Church organization and international partners to demand work together in order to affect change in Israel's policy and practices to comply with international law and respect Palestinian human rights. DSPR West Bank hosted a World Council of Churches Ecumenical Water Network (WCC-EWN) meeting in Palestine and an exposure visit to Gaza. The WCC adopted the statement on Water Crisis in Palestine that was issued by the Ecumenical Water Network upon the conclusion of its meeting in Palestine in June 2014.

The affected community/ies became involved in pursuing their water rights. A process of presenting the unjust conditions under which they endure loss of access to safe and affordable water is made to the authorities. Continuous contact with the water authorities to follow up on ensuring access to safe and affordable water. Communities are put in touch with international and church partners to present their case and to advocate for their water and other basic rights.

#### **Advocacy through Partnership with the United Church of Canada(UCC)**

Partnership with UCC has been ongoing for decades through financial support and advocacy on issues pertaining to the basic human rights of the Palestinians. A 9-member Partner Advisory Council on which the Executive Director of DSPR West Bank sits and participates fully in all meetings of the UCC thus enabling him to provide input on the decision making processes of

the Church bodies, including its positions on the Palestinian-Israeli conflict and peacemaking prospects. In this capacity, the Executive Director updates the General Assembly of UCC on developments on the ground and the conditions of life of Palestinians under occupation. This facilitates the adoption of resolutions that call on the Israeli authorities to respect international humanitarian law and on United Church of Canada to positively invest to promote peace prospects among Palestinians and Israelis.

The partnership between DSPR in general and DSPR West Bank and the United Church of Canada has contributed to first hand contact with decision makers of both organizations. This has contributed to better understanding of the respective environments and how they impact both decision making and living conditions, particularly in the Palestinian Territory. It has further consolidated the decades-old partnership.



**Water Project West Bank Indispensable Source of Life**



## **Social and Economic Justice**

### **Youth, Children and Mothers Empowerment Programs in Jordan, Galilee and Lebanon**

**DSPR Jordan** conducts programs for youth and children empowerment. As these programs seek to enable the individual youth and child to overcome the constraints and challenges facing them, they aim to endow youth with leadership skills and to sensitize them to the drug problem and its dire effects. They also aim to provide children in a refugee camp environment with tools and skills that would enable them to develop their thinking skills, keep up with their personal hygiene and to become aware of their rights as children.

Youth and children are two age groups at higher risk than other groups in the society. Youth find themselves in a transitional status when it comes to dealing with issues of their future and to find their proper place within the community and the society at large. Gaining leadership skills is an effective way to deal with individual issues while placing oneself in the larger context. Youth in particular experience tremendous social and peer pressures; drug abuse could become an option that would close off possibilities of personal development and of productively engaging with the larger community and society. Children have their own problems as they live with high population density and limited space, both physical and social. Often children end up being expendable whether in the way they are treated especially with larger families or if they are forced to go to work at a very early age. The tools and skills provided through children empowerment help them cope and overcome some of the constraints and hurdles facing them.

Altogether some 650 youth and children, of both gender, benefited from these programs. 290 youth went through 8 workshops and training seminars in which Drugs and Leadership Skills were the focus. Besides they were introduced to capacity building in community work and organizing through learning how to assess needs of the community and its various groups and develop proposals and concept notes to address them. With leadership skills, the youth are equipped to see themselves as active members of their communities and the society at large. Through capacity building and gaining skills of assessing communal needs, youngsters gain confidence in both their voluntary and eventually paid work.

The children, with the accompaniment of their mothers, participated in 12 workshops which covered Creative Thinking; Personal Hygiene; Family Role in School Achievement; Financial Management at Early Childhood and Child Labor. On average 30 children and mothers participated in each of the workshops. Mothers were sensitized to the rights of their children and on improving personal hygiene and performance at school. Especially significant was the fact that mothers gained skills on how to manage the financial obligations and burdens of raising children and the demands of the various stages of child development.



**Learning together at ACRE Center**



**Girls in Acre learn Togetherness**



### **Programs for Dropout Girls, Interfaith and Arab and Jewish Professionals in Galilee**

DSPR Nazareth of the Galilee has a unique contribution to the needs of girls in crisis and dropout young girls in Acre. The city of Acre is a mixed Jewish Arab city in the north of the country on the bay of Haifa with a population of 53000 inhabitants of whom more than 20% are Arabs mostly internally displaced. The Arab minority is systematically marginalized. The physical infrastructure i.e. sewage system, roads, dwellings are in a catastrophic shape. The education system suffers from a lack of supervision, lack of subsidies, and lack of professional guidance. A high proportion of students (boys and girls) drop from schools. There are two secondary and high schools for the Arab sector; the first is a state school, while the other is the Franciscan Terra-Santa school. Both have an enrolment of close to 1,400 students.

DSPR Nazareth work focuses on 132 girls aged 13-18 year old who are experiencing crises and or have dropped out from schools. The goal of the project is to enable girls to go back to school and if this is not possible to provide them in parallel with skills that can help them find appropriate working opportunities. The girls are divided into groups depending on age and grade in school. A variety of activities is offered to each group depending on the needs of girls and their educational and future directions.



#### **Developing some practical skills**

The DSPR Nazareth program addressing the needs of the ACRE dropout girls, provides both psycho-social as well as educational and other opportunities to the young women. A number of them do go back to school. Another group of girls get vocational training and seek employment. Girls are provided with social skills that help develop their personalities. A broader perspective on social, political and cultural issues is provided through lectures and discussions. Involvement of parents in the process. This is an integrated approach to the problems of the young dropouts as it addresses not simply

economic empowerment but seeks to embed in the young women's personalities the values of self-dignity, preservation of rights and pursuance of a course of life that ensures self-pride and accomplishment.

### **Youth Leadership Program in Cooperation with Notre-Dame School in Mee'lya village – DSPR Nazareth**

Another program that DSPR Nazareth undertakes is the Youth Leadership Program in Cooperation with Notre-Dame School in Mee'lya village in Galilee. As is the case in most Arab villages in Israel, the community faces a shortage in frameworks and activities which address the problems and challenges facing Palestinian-Arab youth. Through the cooperation with Notre-Dame School in Mee'lya, DSPR Nazareth carries out a program for youth to ensure their integration in their community institutions.

This project has also a preventive approach that aims to prevent youth from sliding into drug abuse and other self-harming practices. This is done by helping students develop their social skills as increasing awareness to the challenges of their community, better communication, conflict resolution, planning and organization, managing a meeting, and co-working with others at school and in the community.

The pupils enrolled in this program are those of 9<sup>th</sup> grade who seek to develop and acquire skills of leadership by accepting social and community assignments. Weekly sessions are held at the Notre Dame for up to 120 hours yearly in addition five small projects or initiatives are developed and one overnight session is held together with two outings to visit communities throughout Galilee.

A majority of student attendees are volunteering in school and community work. Students are more open to others of different backgrounds as friendships develop across the divides. Participating youth are active in seeing that the small scale projects in which they are involved are successfully implemented.



#### **In Mee'lya Village with future leaders**

Mghar village has experienced in the past particularly tense inter-religious relations. The community continues to suffer and a sense of distance and mistrust still permeates the environment. DSPR Nazareth has initiated for the sixth going year an intervention program that aims to reduce stereotypes, preconceived ideas, and promoting more understanding and respect between people belonging to different religious backgrounds.

Five villages in Galilee that have different religious communities living side by side have been selected. In these villages, 33 teachers and educators from the villages of Mghar, Eilaboun, Wadi-Elhamam, Tuba-Zangariah, Jesh participated in an intensive course of 60 hours in Mghar. The course included 4 theoretical sessions 4 hours each, and 5 full day visits, 8 hours each to holy sites of Christianity, Islam, Druze and Judaism. Approved by the Ministry of Education this has become an incentive to teachers to enroll in the course and to conduct extracurricular activities with their students on a monthly basis sensitizing them to the other and the sacred and cultural heritage of the diverse communities.

The participants attended the course conscientiously as they saw in it an opening of vistas on their neighbors, their beliefs and their holy sites beside their cultural and particular traditions.

## **"Organ Transplant – Fraternity and Solidarity between Religions" Arab and Jewish Families Exchange with Professionals**

DSPR Nazareth continues now for the seventh year to hold an annual conference of two days that bring together specialists, experts and public and NGO figures, Arabs and Jews, to discuss issues pertaining to the Arab Palestinian Minority in Israel and to intergroup relations. In previous years, the conferences dealt with the legal system and how it treats Arabs and Jews committing the same violations; another year it was the Israeli media coverage of the affairs of the Arab Palestinian minority and how the media selects its news stories and angles for its presentations. In 2014 the conference on Organ Transplant, organized in cooperation with The

National Center for Organ Transplant, brought together over 200 participants. Beside the experts and professionals, Jewish and Arab families of organ donors were present and actively participated. The one day conference had three panels; the first was on "organ donation and transplant in Israel"; the second was on "organ transplant and religions" and the third included representatives of Arab & Jewish families of the organ donors and recipients. From all accounts, including media coverage by leading local newspapers and websites and the public Arab TV Channel, the conference was a success. The conference sent a message that in spite of difficult and tense inter group relations, there are common grounds which our humanity brings us all to respect. The conference, in line with previous conferences, emphasizes that all citizens have equal rights and that by being an organ donor, a family respects this right and treats others similarly to how it treats its own family members. DSPR Nazareth is planning to follow up these conferences with smaller seminars and workshops aimed at young people, both Arab and Israeli, to sensitize them to joint issues and to get them to see the other in a more realistic way.

### **DSPR Lebanon of Social Empowerment**

Enhancing the overall well-being of the Palestinian refugees and their community through developing important health and relational skills as well as providing opportunities for children to learn outside of school.

Life in the refugee camps is very difficult and it can lead to feelings and actual disempowerment and demoralization of young and old, including in the areas of health and social ties.

<b>General Programs</b>	<b>Centers</b>	<b>No. of beneficiaries</b>	<b>Duration</b>
<b>Health Awareness Workshops</b>	Dbayeh, Sabra	Communities of two camps	Ongoing
<b>Summer Camps</b>	Dbayeh, Sabra	198	2 months
<b>Moral education</b>	Dbayeh	96	Ongoing
<b>Art and music</b>	Dbayeh	50	Ongoing
<b>Sports</b>	Dbayeh	40	Ongoing
<b>Program for seniors</b>	Sabra	65	9 months



**Sabra**



**Talented Beautiful Children**

Hundreds of participants in a variety of activities that offer health lectures, discussion, workshops and trainings to women, men, and youth on a wide variety of health-related topics including, healthy eating, the effects of smoking, alcohol, and drugs, causes and caring for diseases, sex education, hygiene, dental care and emotional health.

A Summer camp open to children over age eight to learn and play together throughout the summer, also aided by youth volunteers. Moral education projects made available for young people ages five to eighteen, including curriculum based on stories, parables and lessons from the Bible and an opportunity to serve with a residential program for mentally disabled young people for two weeks.

Art and music classes offered to children as teachers are available. Sport opportunities for young and old, including the repairing of an old playground and space for football and basketball as well as the creation of a gymnasium complete with exercise equipment.

The variety and extent of the workshops, activities, and opportunities do lead to an improvement in the holistic well-being of the individual and the community. Beneficiaries learn to take care of themselves and others, develop social skills and creative ability. This is important in a context that marginalizes the Palestinian refugees and puts them on the periphery in practically a majority of spheres.



**Dancing on the Palestinian Tradition**



**Children Appreciate Painting at Dbayeh Camp Library**



### **Emergency Humanitarian Assistance** **ACT Fora JSL (Jordan, Syria and Lebanon)** **and Palestine**

The overall objective for DSPR in all of its Areas that offer Emergency Relief and Services is to provide assistance to alleviate the impact of emergency humanitarian situations that in Palestine have become chronic due to human induced factors primarily of continued Israeli occupation and the siege of the Gaza Strip and in Jordan and Lebanon due to the ongoing crisis in the war-torn Syria.

**DSPR Gaza** operates its emergency relief through a Cash for work program, medications and educational services. Following the war on Gaza in 2014, the basic needs of Food and Non Food items of the population became a priority. Food, hygiene essentials and mineral water kits were distributed to hundreds of families who were displaced at the Orthodox Church, the nearby mosque and the surrounding areas of Zaitun neighborhood. In cooperation with ACT Alliance, Diakonia, Mercy Corps and ANERA we were able to provide to 789 families food and non-food items during the war inside the shelters. Moreover, 839 affected families who were displaced at shelters living in Shijaia and Darraj areas were assisted with vouchers values approximately \$60 to cover some of their essential food and non-food needs. We also cooperated with the Organization of Islamic Cooperation to reach out to 301 families some of whom their children attend the vocational training programs of DSPR Gaza. Altogether 1929 families with an average number of 6 members per family benefitted from our emergency relief intervention. In addition during the war days, DSPR Gaza was instrumental in distributing 100 kits for the Newly Born received from Save the Children; 350 hygiene kits and 27 medical kits received from Catholic Relief Services and 11070 mineral water bottles of 1 Liter received from the Coca Cola Company via UNRWA



**Job Creation**

Moreover, DSPR Gaza received support from Pontifical Mission for Palestine that enabled the clinics to continue providing health care to children, women and youth who frequent our clinics. The support of PMP included fuel, medications, medical supplies and medical fees for approximately 12,293 cases in the three NECC health Centers as well as renovation of NECC premises that needed uplifting particularly after the war.

DSPR Gaza also started implementing a 3-month cash-for-work project targeting 46 males and 54 females who were unemployed. They will start on Jan 2015. Moreover, a cash assistance project will be implemented during the first quarter of 2015. Both projects are supported by the emergency ACT Appeal PSE 141.

### **Psychosocial Support Program**

**DSPR Gaza** seeks to provide psychosocial support mainly to children and mothers in order to promote their overall wellbeing and their psychological health.

Gaza's prolonged unresolved conflict and political situation continue to have a negative impact on the social, cultural, and mental makeup of the Palestinian community. The conflict is creating a unique case of complex and chronic challenges that have caused beside economic disadvantages, personal stress, trauma and socio-cultural pressures in the war-impacted communities. Over 10,000 individuals received attention through the Psychosocial Program: 641 Children between ages 6 to 15 years; 1164 Kindergartens children; 6054 Mothers attending psychosocial sessions; 55 Group counseling women; 375 Individual counseling women or mother/child; 962 Individual counseling sessions; 563 Consultations; 248 Psychosocial Sessions provided and 163 Home visits.



**Psychosocial Program – ACT Appeal PSE 141**



## Department of Service to Palestinian Refugees (DSPR)

Among the activities undertaken was one targeting children through teaching them concrete skills, providing an opportunity for retreat, developing children's potential across a broad range of activities that stimulate mental, physical and emotional well-being, and inspiring children, their parents, and the wider community by providing hope in an environment of uncertainty and fear. Individual and group counseling services were also offered together with recreational trips and awareness sessions for parents such as dealing with aggressive behavior, bedwetting and stress. Besides, capacity building sessions and workshops were held for staff members to detect and manage mental health issues and to provide support for them as they come with the increased demand for psychosocial support.

The majority of women attending afternoon activities indicated that participation gave them an opportunity to vent, shake off stress and anxiety, emotionally expressing their problems, and socially connect with other women. For kids, the activities allowed "Kids to be kids", offering them a vital retreat from the stress of daily life, thereby developing important social skills. Thanks to ACT Alliance, Catholic Relief Services and Pontifical Mission for Palestine, the psychosocial program continues and offers an important respite to the stressed population.

### **Emergency Relief Jordan** **DSPR Jordan Essential Food and Non Food** **Items to Syrian Refugees**

DSPR Jordan outreach to Syrian refugee families aimed at reducing the vulnerability of these families and to offer them some dignity as they cope and try to overcome their predicament. A process of identifying the needy families was undertaken with help from Refugee Camp officials; local committees; public and private institutions and NGOs.

The Food and Non-Food Items Parcels were prepared by staff and volunteers and there was a public announcement in the camps inviting families to come to the distribution centers. Initially DSPR Jordan was aiming to reach out to 13500 families but due to lack of funds the number of families reached went down to 10008 families. The parcels received were appreciated by the Families as they covered some needed commodities for an acceptable standard of living. By themselves the parcels were a message that there are people who care and that our wish was for the Syria conflict to be resolved and refugees enabled to go back home. It was a clear message that DSPR Jordan as member of ACT JSL Forum is standing by the Syrian refugee families.

DSPR Jordan also undertook to provide health care and running of workshops on health issues and hygiene to Syrian refugees both individuals and families. Primary Health Care Clinics were made accessible to Syrian Refugees and this was publicized amidst the refugees. Five Medical Days were held and patients received medical attention, referrals and medications for free. 36 Awareness sessions on health and nutrition were conducted with participation of hundreds of refugees. 7 Training Manuals on Health, Nutrition, Life Skills, Psycho- Social Support were printed and distributed.



### **Syrian and Jordanian Volunteers help in distributing Food and Non-Food Items**

Due to lack of funds 826 medical referrals were affected out of the original 1800 planned. Over a thousand refugees attended the awareness sessions on health issues. Hundreds of families participated in the five free Medical Days. Thousands received the training Manuals. Overall the medical follow-up of Syrian Refugee families provided a needed and essential service without which the refugees will be in more dire and difficult situation.



In line with the relief and health activities related to the Emergency program to Syrian refugees, DSPR Jordan also conducted

Psychosocial Intervention with Syrian Refugees. The activities centered around providing of psychosocial sessions and training workshops. This is relevant to Syrian Refugee Families and their members who live in trauma and in transitional circumstances that impact them and their psychosocial well-being negatively. Provision of psychosocial awareness and training sessions will help alleviate some of the stress related to their refugee status and the trauma of being in a transitional status.

### The activities of this program included:

- 36 Psychosocial sessions planned – 28 sessions conducted.
- 9 Children Forums planned – 14 Children Forums established.
- 81 Training Workshops on Life Skills and Coping planned – 28 workshops conducted.
- 36 Mother Support Workshops planned – 50 workshops conducted.
- 16 Training Workshops on CRM planned – 16 workshops conducted.

Initially 3000 Syrian refugees in particular mothers, children and youth were targeted. The numbers changed due to lack of funds but also to the variety of workshops, Fora and other activities undertaken. Close to 840 refugees participated in the psychosocial sessions in addition to over 1,000 mothers who participated in sessions pertaining to their own needs and concerns. Hundreds of children and youth participated in forums and training activities that increased their coping and life skills and offered them more self-assurance as they dealt with issues of refugee status. Psychosocial support in all its aspects and dimensions that helped the refugee community deal in a more effective manner with the problems and obstacles faced on a daily basis.



**DSPR Lebanon** extended a caring hand to Syrian Refugees by extending the services of JCC Lebanon to the recent Syrian refugees fleeing to Lebanon. Since 2011, over 1.2 million Syrian refugees found their way to Lebanon. A good number of these refugees found their new homes in the Palestinian refugee camps as Lebanon refuses to build new structures to house the Syrian refugees. These refugees have next to nothing but keep up their hope. DSPR Lebanon offered mattresses, blankets, clothing, food, milk for children and a variety of hygiene and sanitary items. To the extent possible, within the limited budget, some Syrian refugee families received rent subsidies. All of JCC Lebanon events and programs were opened to Syrian refugees. Syrian students, who were not absorbed into the public system in Lebanon, were helped to continue their schooling with the Syrian curriculum and Syrian teachers, in order to prepare for the 9th and 12th grade exams in Damascus, Syria. Hundreds of families and individuals benefitted from the activities that were carried out in the various parts of the country. Over 500 Syrian students have from activities and opportunities provided by the JCC centers.

Through the insistence of DSPR Lebanon, Syrian refugees are able to maintain some sense of normalcy in the midst of incredible turmoil. The little help and support that is given them help maintain their dignity and their hope alive that someday, hopefully soon, their trauma and the strife in their country will be over. Students who completed their studies were feeling more self-assured in the midst of a transitional and traumatic situation. Altogether, Syrian refugees felt that there were those who cared for them and encouraged them to remain steadfast and to hope, in spite of all the difficulties and challenges.



### Syrian Refugee Families Children Women Interact

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**Mrs. Izabel Aqel**  
Maronite

**Mrs. Izabel Aqel**  
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**Mrs. Izabel Aqel**  
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Catholic

**Mr. Elie Shubashi**  
Catholic

## Financial Annual Overview 2015

Middle East Council of Churches /Department of Service to Palestine Refugees  
Analysed Income By Partners and Activity 2013-2014

Donor	Activity	General Budget	Area Earmarked						2014 Total	2013 Total
			Gaza	Nazareth	West Bank	Jordan	Lebanon	Central Office		
		USD	USD	USD	USD	USD	USD	USD	USD	
<b>Contributions Received at Central Office:</b>										
Church of Sweden	GG/AD	165,608	-	-	-	-	-	18,733	184,341	377,762
Church of Scotland	GG	4,451	-	-	-	-	-	15,846	20,297	7,559
Finn Church Aid		-	-	-	-	-	-	-	-	25,830
Bread for the World	GG	-	-	14,152	34,543	-	-	34,543	83,238	83,385
Christian World Service New Zealand	GG/HP/EP	-	-	-	-	60,146	-	44,475	13,060	117,681
Church World Service - USA	GG/CD	-	-	-	39,963	-	-	-	5,000	44,963
ICCO		-	-	-	-	-	-	-	-	65,030
Embrace the Middle East	GG/HP/CD	-	81,602	28,885	-	-	-	30,713	141,200	245,328
Common Global Ministries Board of the United Church of Christ and Christian Church (Disciples of Christ)	GG	41,440	-	-	-	-	-	-	41,440	49,955
United Churches of the Netherlands - ICCO & Kerkinactie	GG	55,439	-	-	-	-	18,470	-	73,909	97,220
NCCA/Act for Peace	HP/EP	-	360,881	-	-	-	-	-	360,881	271,665
United Church of Canada KAIROS	CD/GG	26,698	2,422	14,774	-	-	6,481	4,436	54,811	42,958
KAIROS	CD/GG	-	-	-	6,182	-	-	-	6,182	-
Presbyterian Church in USA	GG	4,990	-	-	-	-	-	-	4,990	4,812
Norwegian Church Aid	GG/HP/NTC	-	260,578	-	-	-	-	40,573	301,151	362,568
General Board of Global Ministries	GG/CD	1,525	-	-	-	4,990	-	-	6,515	39,934
The CCFD - Terre Solidaire	GG/E&H	30,379	15,791	-	-	-	-	-	46,170	33,900
Pontifical Mission	CD	-	-	7,000	-	-	-	-	7,000	-
<b>Subtotal</b>		<b>330,530</b>	<b>721,274</b>	<b>64,811</b>	<b>80,688</b>	<b>65,136</b>	<b>103,969</b>	<b>128,361</b>	<b>1,494,769</b>	<b>1,839,107</b>
<b>Grants and revenues (continued)</b>										
<b>Contributions Received Directly at Areas:</b>										
Pontifical Mission	EP	-	45,000	-	-	-	27,539	-	72,539	45,572
Pontifical Mission/Humanitarian	E&H	-	147,979	-	-	-	-	-	147,979	119,601
Welfare Association	HP/CD/EO	-	-	-	-	-	19,760	-	19,760	378,010
Bread for the World	HP/EP/CD	-	289,115	-	-	-	-	-	289,115	-
Catholic Relief Services	E&H	-	46,776	-	-	-	-	-	46,776	-
Mennonite	E&H	-	25,000	-	-	-	-	-	25,000	24,920
Presbyterian Church - USA	CD	-	-	-	-	-	4,988	-	4,988	4,965
World Vision International	CD	-	-	-	-	-	33,078	-	33,078	44,473
German Speaking Evangelical Church - Beirut	CD	-	-	-	-	-	14,574	-	14,574	2,977
Save the Children International	E&H	-	165,089	-	-	-	-	-	165,089	-
Embrace the Middle East	HP	-	-	-	112,407	-	37,592	-	149,999	159,824
ANERA	E&H	-	136,924	-	-	-	-	-	136,924	179,716
Church of Wales	GG	-	18,164	-	-	-	-	-	18,164	-
UNICEF	E&H	-	26,293	-	-	-	-	-	26,293	-
War Emergency Assistance	E&H	-	64,637	-	-	-	-	-	64,637	-
Ministry of Health	E&H	-	39,144	-	-	-	-	-	39,144	-
GLZ	E&H	-	29,573	-	-	-	-	-	29,573	-
Others	GG	-	119	-	-	-	4,381	-	4,500	16,207
AVSI Foundation	CD	-	-	-	16,777	-	-	-	16,777	30,000
<b>Total contributions received directly by areas</b>		<b>-</b>	<b>1,033,813</b>	<b>-</b>	<b>129,184</b>	<b>-</b>	<b>141,912</b>	<b>-</b>	<b>1,304,909</b>	<b>1,006,065</b>
Actions by Churches Together (PSE131)	E&H	-	-	-	41,000	-	-	548	41,548	150,522
Actions by Churches Together (PSE141)	E&H	-	502,390	-	92,900	-	-	52,290	647,580	-
Actions by Churches Together (SYR121)	E&H	-	-	-	-	-	-	-	-	204,616
Actions by Churches Together (SYR131) - including amount received by CO in 2013 of \$ 368,455 and transferred to Areas in 2014	E&H	-	-	-	-	333,027	86,327	65,783	485,137	243,354
Less amount received in 2013 for (SYR 131)	E&H	-	-	-	-	292,606	75,849	(368,455)	-	368,455
(schedule of details below)	E&H									
<b>Total of Actions by Churches Together</b>		<b>-</b>	<b>502,390</b>	<b>-</b>	<b>133,900</b>	<b>625,633</b>	<b>162,176</b>	<b>(249,834)</b>	<b>1,174,265</b>	<b>966,947</b>
<b>Total Grants</b>		<b>330,530</b>	<b>2,257,477</b>	<b>64,811</b>	<b>343,772</b>	<b>690,769</b>	<b>408,057</b>	<b>(121,473)</b>	<b>3,973,943</b>	<b>3,812,119</b>
Program and other revenues (including difference of currency)		-	297,788	(681)	(14,866)	22,862	60,609	9,398	375,110	150,768
<b>Total Contributions and Revenues</b>		<b>330,530</b>	<b>2,555,265</b>	<b>64,130</b>	<b>328,906</b>	<b>713,631</b>	<b>468,666</b>	<b>(112,075)</b>	<b>4,349,053</b>	<b>3,962,887</b>

**Activity Legend:**

GG	General Grant	E&H	Emergency Appeal, Humanitarian & and food security
CD	Community Development	HP	Health Program
EP	Educational opportunities/Program	AD	Advocacy/capacity





## دائرة الخدمة للاجئين الفلسطينيين "DSPR"



أمهات وأطفال في عيادة الأمومة والطفولة - غزة

### برنامج الصحة

تقدم لجان الأردن وغزة خدمات طبية لأكثر من ١٠٠.٠٠٠ شخص في كل من مخيمات غزة والأردن بالإضافة إلى أكثر من ٢.٠٠٠ لاجئ سوري في الأردن. توجد في غزة ثلاث عيادات للرعاية الصحية الأولية تختص بالأمومة والطفولة وتقع في الشجاعة والدرج ورفع.

وتتميز هذه العيادات التي تخدم أكثر من ٩٢.٠٠٠ شخص بانها تقدم خدمات متكاملة انطلاقاً من عيادة الأطباء بحيث ترتبط كل الأقسام في العيادات ببعضها البعض. بالإضافة لوجود عناية بطب الأسنان يستفيد منها أكثر من ٧.٤٠٠ من المراجعين. تقوم دائرة غزة كذلك ببرنامج للتربية الصحية يصل إلى أكثر من ١٥.٦٠٠ شخص سنوياً. أما في الأردن فهناك عيادتان واحدة في كل من مخيم مادبا ومخيم جرش وتتخصص هاتان العيادتان بصحة الطفل وقد ساهمت الدائرة بواسطة خدماتها الصحية بالتطعيمات للأطفال والبالغين ضد الحصبة الألمانية الروبلا والبوليو في مخيمات مادبا الحصن والطالبية. كما وتقوم لجنة الأردن ببرنامج تربية صحية للأمهات وقد استفادت أكثر من ٣٦٠ امرأة من هذا البرنامج المتكامل.

هي مؤسسة مسكونية كنسية وهي جزء لا يتجزأ من مجلس كنائس الشرق الأوسط "MECC". وقد تم تأسيسها بعد الحرب العربية-الإسرائيلية عام ١٩٤٨ والتي نزح إثرها ٧٢٦ ألف لاجئ فلسطيني إلى الشتات. وقد قام المسيحيون الفلسطينيون وغيرهم من الذين يسكنون في الشرق الأوسط بإطلاق نشاطات وبرامج لدعم اللاجئين الفلسطينيين وتطورت هذه الاستجابات المسكونية إلى خمس مؤسسات أو لجان مستقلة مرتبطة مع بعضها البعض ضمن دائرة الخدمة للاجئين الفلسطينيين في كل من الضفة الغربية، غزة، الأردن، لبنان والجليل تربطها سوية اللجنة المركزية ومكتبها المركزي.

### وهذه اللجان هي:

- اللجنة المسيحية الدولية في الضفة الغربية "ICC".
- اللجنة المسيحية الدولية في إسرائيل - الجليل "ICCI".
- اللجنة المسيحية المشتركة للخدمة الاجتماعية في لبنان "JCC".
- لجنة مجلس كنائس الشرق الأدنى لعمل اللاجئين في غزة "NECCCRW".
- لجنة مجلس كنائس الشرق الأدنى لعمل اللاجئين في الأردن "NECCCRW".

تؤمن الدائرة بحق العودة، وبإشراك اللاجئين الفلسطينيين في تقرير مصيرهم.



الرسم في يوم مرح - الأردن

ال ٢٧٠ طالبة وطالبا سنويا وتتراوح قيمة القرض ما بين ٧٥٠ الى ١.٥٠٠ دولارا امريكياً. وعلى مر السنين استفاد المئات من الطلبة من هذه القروض الميسرة التي مكنتهم من الالتحاق بالجامعات مما وفر لهم فرص عمل اكدية بعد التخرج. كما تم توفير ٩ قروض للأعمال الصغيرة ولترميم المنازل من لجنة الضفة الغربية وقرض واحد للتأهيل قدمته لجنة الناصرة.

### برنامج العدل الاجتماعي والاقتصادي

تقوم كل من لجان الاردن والناصره ولبنان ببرامج مرتبطة بقضايا العدل الاجتماعي والاقتصادي وتمكين الانسان من معرفة الحقوق الاساسية واعطائه المجال لنشاطات ترفيحية وثقافية تقوي من عزيمته.

وفي الاردن تجري دورات للنساء والشبان والاطفال تتناول مواضيع تنمية المهارات القيادية ومراسل نمو الاطفال وكيفية تعامل الامهات مع هذه المراسل. يستفيد اكثر من ٦٥٠ من الاطفال والشبان والامهات من هذه الدورات.

اما في الناصرة والجليل فتطال ببرامج الطالبات المتسربات من المدرسة في منطقة عكا حيث تتمكن اكثر من ١٣٢ طالبة تبلغن من العمر بين ١٣ الى ١٨ عاما من المشاركة في برنامج يهدف لتشجيعهن للعودة للمدرسة ويوفر لهن ايضاً فرص الارشاد وبعض التدريب المهني. كما يقوم البرنامج بتوفير نشاطات ثقافية وترفيهية واجتماعية هدفها مساعدتهن للتعرف والاندماج في المجتمع. كما وتقوم لجنة الناصرة ببرامج لتنمية المهارات القيادية لطلبة الصف التاسع في مدرسة نوتردام في قرية معاليا الجليلية. وتعمل اللجنة على تنمية روح التفاهم وقبول الاخر من خلال برنامج يهدف للتعرف على المقدسات للأديان المختلفة ويشارك به ٣٣ معلماً ومربياً من الجنسين من قرى المغار وعيلبون ووادي الحمام وطوبى الزنغرية والجش والذين يشركون طلبتهم بتجربتهم ويعرفونهم على الآخر ومقدساته .

### برنامج التدريب المهني

تقوم كل من لجان لبنان وغزة والاردن ببرامج تدريب مهني تصل لمئات المستفيدات والمستفيدين. وفي مخيمات صبرا وصيدا في لبنان يشترك العشرات من الشابات والشبان في دورات مهنية لتعلم فنون تصنيف الشعر ومهارات التجميل والحلاقة والالكترونيات والحاسوب كما وتتميز مزرعة صور التابعة للدائرة بانها تعلم فن الزراعة والذي يستفيد منه عشرات من النساء والرجال.

اما لجنة غزة فان برامجها في التدريب المهني فمشهود لها بنوعيتها وهي تعلم النجارة وصنع الاثاث المنزلي واعمال الالمنيوم والحديد والكهرباء والمحركات والدراسات السكرتارية واللغة الانكليزية وكذلك الخياطة المتقدمة. وللدلالة على مدى نجاح ونوعية هذه البرامج فان اكثر من ثلثي الخريجين والخريجات يجدون عملاً خلال العام الاول من تخرجهم. ومن الجدير بالذكر بان هذه البرامج قد وصلت الى مئات الشبان والشابات منذ انطلاقتها قبل عشرات السنين فأعطتهم الامل في حياة كريمة في ظل الحصار المستمر على قطاع غزة وانقطاع سبل كسب العيش على الكثير من العاملين. وتركز لجنة الاردن على تدريب النساء في فنون الحياكة الفولكلورية وتسنفيد اكثر من ٤٠ امراه سنوياً بمن فيهن بعض النساء السوريات من هذا البرنامج. وتعرض المنتوجات الفولكلورية في اماكن تعج بالسائحين وتوفر دخلا للنساء يساعدهن وعائلتهن على تحمل متطلبات المعيشة. وكذلك تقوم لجنة الاردن بتعليم اكثر من ٢٦٠ امراه في مخيمات اريد وحطين ومادبا فنون التعامل مع الحاسوب وتحصيل الرخصة الدولية لقيادة الكمبيوتر مما يساعد اكثر من ٥٠% منهن على الحصول على العمل عند تخرجهن.

### برنامج القروض

تقدم كل من لجان الناصرة غزة والاردن والضفة الغربية قروضا للطلبة الجامعيين يستفيد منها ما يقرب من



## مشروع المناصرة للحق في المياه

تواصل لجنة الضفة الغربية عملها في مجال المرافعة للحق في المياه وتشارك في هذا مع شبكة المياه المسكونية التابعة لمجلس الكنائس العالمي ومقره جنيف. وقد استضافت لجنة الضفة الغربية اجتماع شبكة المياه المسكونية العالمية في فلسطين في حزيران ٢٠١٤ واصدرت بياناً عن حق الفلسطينيين بالمياه تنبأه مجلس الكنائس العالمي. كما وشارك اهل القرى والمناطق الريفية الفلسطينية المتأثرة سلباً بحقها في المياه والمياه الصالحة للشرب بسبب السياسات الاسرائيلية وامتداد المستوطنات واستحواذها على مصادر المياه في التواصل مع المناصرين الدوليين.

## برنامج إغاثة اللاجئين السوريين

بحكم تواجد لجنتي الاردن ولبنان وعملهما في مخيمات اللاجئين الفلسطينيين حيث وفد اليها الالاف من اللاجئين السوريين فقد اتخذت اللجنتان قراراً بتوفير الدعم الممكن لهم وقد انضمت كل من الاردن ولبنان الى منتدى "عمل الكنائس معاً" والذي ينسق المناشدات والعمل في هذا المجال. وتقوم لجنة الاردن بتوفير مواد الغذاء وغيرها من المواد لأكثر من عشرة الاف عائلة سورية كمبادرة دعم لهذه العائلات والتي تحتاج لكل مساعدة ممكنة. كما وقامت اللجنة بفتح عيادتها امام اللاجئين السوريين وتنظيم خمسة ايام طبية مجانية استفاد منها المئات وحرصت اللجنة كذلك على توفير الدعم النفسي الاجتماعي للاجئين السوريين وبخاصة للأمهات والاطفال والشبان.

اما لجنة لبنان فقد قدمت للاجئين السوريين الذين وجدوا طريقهم الى المخيمات الفلسطينية الفرش والاعطية والالبسة والحليب وغيرها من المواد الاساسية. كما وقامت بالمساهمة بجزء ولو بسيط بالإيجار الشهري لبعض العائلات. وعملت لجنة لبنان بالاعتناء وبتدريس مئات الطلبة السوريين وبخاصة طلبة الصفين التاسع والثاني عشر وعملت على ضمان وصولهم لدمشق لتقديم امتحاناتهم.

كما وقامت لجنة المناصرة بمؤتمر حول زراعة الاعضاء وكيف ان التبرع بالأعضاء يؤثر على العلاقات عبر الاديان وعبر القوميات بشكل ايجابي. وشارك في المؤتمر اكثر من ٢٠٠ من الخبراء والاكاديميين والاطباء علاوة على عائلات من كافة قطاعات المجتمع تبرعت بأعضاء افرادها دون النظر لخلفية المتقبل/ة لهذه الاعضاء. اما لجنة لبنان فتقوم بورش عمل في مخيمي ضبيه وصبرا حول التوعية الصحية كما وتقيم مخيمات صيفية في المخيمين يشارك بها اكثر من ٢٠٠ طفل وشاب. وتركز اللجنة لنشاطاتها الثقافية والفنية والموسيقية في مخيم ضبيه وكذلك تقوم ببرنامج خاص للمسنين في مخيم صبرا.

## برنامج إدارة مصادر البيئة

تتخصص لجنة الضفة الغربية بمشاريع تهدف لدعم التجمعات الريفية والتي تعاني من آثار جدار الفصل والاستيطان الاسرائيلي على مصادرها الطبيعية. ويقوم برنامج الامن الغذائي بتمكين ٥٥ عائلة في تجمع ثمانى قرى في منطقة قلقيلية في شمال غرب الضفة الغربية من اقامة مزرعة عائلية لكل منها تتوفر فيها شتلات اشجار مدرة للفواكه بالإضافة لتربية الماشية والدواجن وتوفير الاعلاف لها. كما وتتابع اللجنة كل مزرعة عائلية سواء عن طريق ورش عمل لبناء القدرات او من خلال زيارات تفقدية للمزرعة. وقد ساهمت المزرعة ومشروع الامن الغذائي بتوفير اغذية وفواكه للعائلة تقدر قيمتها الشهرية بحوالي ١٥٠ دولار امريكي. وبالإضافة للأمن الغذائي فإن لجنة الضفة الغربية قامت بمشروع لتوفير المياه الصالحة للشرب عن طريق تأمين خط انابيب ذي ٦ انشات يبلغ طوله ١٥٠٠ متر ما بين قرية عبوين وقرية مزارع النوباني وعارورة في منطقة رام الله. وقد عملت اللجنة مع القريتين وكذلك مع سلطة مياه محافظة القدس والتي تعهدت بصيانة خط الانابيب لمدة لا تقل عن ١٥ عاما بإنجاح هذا المشروع وتوفير المياه الصالحة للشرب للسكان الذي يبلغ عددهم اكثر من ٦,٠٠٠ نسمة.

## برنامج الإغاثة في فلسطين

منذ العام ٢٠٠٠ تقوم لجنة غزة والضفة الغربية بتقديم خدماتها لإغاثة المتضررين من حالة عدم الاستقرار في الأراضي الفلسطينية المحتلة. وفي صيف العام ٢٠١٤ قدمت لجنة غزة المئات من رزم الاغذية وغيرها من المواد الضرورية للمتضررين من الحرب والذين لجئوا الى كنيسة وجامع ليتقوا من آثار القصف والمعارك الدائرة. كما ووزعت قسائم للأغذية لمئات من العائلات الاخرى لشراء الاغذية وغيرها من المواد الاساسية. ناهيك عن الرزم للحديثي الولادة والرزم الصحية والطبية والمياه المعدنية لأكثر من الفي عائلة متضررة. وبسبب الحالة المتأزمة فقد فتحت اللجنة ابواب عياداتها مجاناً لاستقبال المرضى والذين بلغ عددهم اكثر من ١٢.٠٠٠ مريض ومريضة. كما وابتدأت اللجنة في الربع السنوي الاخير من ٢٠١٤ ببرنامج عمل مقابل النقد يستفيد نه ما يقرب من المئة من الرجال والنساء وبالتزامن مع برنامج الاغاثة وفرت لجنة غزة برنامجاً متكاملماً للدعم النفسي والاجتماعي وبخاصة للأطفال والامهات ووصل عدد من استفاد من هذا البرنامج اكثر من ١٠.٠٠٠ كانت الاغلبية منهم من الامهات والاطفال.

اما لجنة الضفة الغربية فقد وجهت جل اهتمامها ببرنامج الاغاثة الى دعم القرى المهدة بسبب الجدار والاستيطان وعملت على توفير الدعم الكافي لتمكين المئات من الفلسطينيين للحصول على الغذاء وعلى حقهم في المياه الصالحة للشرب.

الدولية للمحاسبة. وتظهر البيانات المالية كما في ٣١ ديسمبر ٢٠١٤ صافي إيرادات بقيمة ٤,٣٤٩,٠٥٣ دولار أمريكياً خصص منها ٢,١٥٢,٥٢٣ للمشاريع القائمة في مناطق عمل الدائرة ومبلغ ١,٨٢١,٤٢٠ مُخصص لمشاريع الطوارئ والإغاثة ومبلغ ٣٧٥,١١٠ إيرادات محلية. ومن الجدير بالذكر أن الوضع المالي للدائرة قد تأثر بعوامل عديدة منها التي ترتبط بالظروف الإقليمية وأهمها الأزمة السورية بالإضافة إلى الوضع الراهن في فلسطين، وبالأخص الوضع الإنساني الصعب في قطاع غزة مما يفسر ارتفاع إيرادات الإغاثة والطوارئ من ١,٤٣٩,٥٩٢ في عام ٢٠١٣ إلى ١,٨٢١,٤٢٠ في عام ٢٠١٤.

بلغت قيمة المصروفات على المشاريع في عام ٢٠١٤ إلى ٤,٢٤٤,٧٠٤ حسب القطاعات

النسبة	القيمة	القطاع
١١%	٤٨٤,٩٢٤ دولار	مشاريع تطوير التعليم
١٢%	٤٩٩,٣٠٩ دولار	مشاريع التطوير المجتمعي
١٥%	٦٥٨,٤٤٦ دولار	مشاريع تطوير الصحة
٢%	٧٩,٠٩٤ دولار	مشروع المناصرة ورفع الكفاءات
٤٤%	١,٨٥٣,٣٠٩ دولار	مشاريع الإغاثة والطوارئ
١٥%	٦١٦,٥٥٠ دولار	لمصاريف الإدارية والمكتب المركزي
	٥٣,٠٧٢	مصاريف استهلاك
	١%	



تحديد الاحتياجات-برنامج الطوارئ

تعد البيانات المالية الموحدة لدائرة خدمة اللاجئين وفق المعايير



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