



The Near East Council of Churches Committee for Refugees Work



DSPR – Jordan

actalliance

Introduction

The least we can say about our work that it was exceptional one where DSPR Jordan witnessed high level of action and interaction, variety of activities and programs towards Palestinian refugees, Syrian refugees and the needy.

The programs and activities focused on Women and Children sectors and Syrian Refugees Relief Project within ACT SYR 131.

We are very proud of this achievements that represent huge step in DSPR Jordan work which was confirmed by all parties that were involved in our work.

This would not happen without the support of the area committee and its chairperson, the team work, and the participation of all stakeholders that worked with us.

What contributed to the strengthening of DSPR Jordan this year is the increasing number of volunteers eager to join with DSPR.

HEALTH

Goal:

Provide and maintain primary health care services to enhance the well being of Palestinian mothers and children

Achievements

- 1. Monthly health awareness sessions are conducted on several subjects (Early diagnoses of breast Cancer, Birth spacing, Family Planning, Nutrition, Contraceptives... etc).**
- 2. Health brochures were printed (5000) on six different topics to raise awareness among patients, clients especially refugee women.**
- 3. Free Medical Days still a good practice that Refugees either Palestinians, Syrians and needy benefited from especially in Gynecology, Pediatric, and General medicine.**
- 4. The clinics continued to be active in income generating to cover its operational expenses (62%) Total revenue till the end of September(\$ 17761).**
- 5. DSPR participated in the national campaign to vaccinate children and adults from year 5-20 from both Syrians and Jordanians against German Measles, Rubella and Polio in three camps, Madaba, Huson and Talbiah where DSPR referred its clients to health centers at these 3 camps.**
- 6. Syrian refugees are being medically checked for free at the clinic on average of (100) Syrian refugee women and children monthly**
- 7. Agreement signed with CWS – NZ for (\$ 160,000) for Health Education Program for (3) years (2014-2016)**



22-5-2014 11:30 AM
DSPR-Jordan/Free Medical Day/Jofeh/Shouneh



23-10-2014 9:45 AM
DSPR-Jordan/Free Medical Day/Souf



23-10-2014 9:45 AM
DSPR-Jordan/Free Medical Day/Souf

VOCATIONAL TRAINING

To improve conditions and access to basic education for Palestinians in camps and marginalized areas, while enhancing their competencies and potentials

Achievements

- 1. Complete renovation of Girls Vocational Training Centers Husn, Talbiah, Souf Camps including painting, sewage, electricity, water drainage, kitchens, toilets, tiles, ceramics.**
- 2. Girls Vocational Training Centers in the camps became very active center for all activities, that DSPR implement for its regular programs and for SYR 131 program.**
- 3. Voluntary Women Committee of 10-15 women was formulated in each camp to support, facilitate, conduct, DSPR activities.**
- 4. Folkloric production remained the main activity of the centers, where its products were sold through bazaars and showrooms. Total income of these centers was (\$3085)**
- 5. Agreement signed with CWS – NZ for (\$ 160,000) for Women Development Program for (3) years (2014-2016)**
- 6. 268 participants benefited from computer training centers in Irbid, Hitteen and Madaba camps with total local revenue of \$ (1600)**



Graduation

- ▶ **Under the patronage of Dr. Audeh Quawass DSPR Central Committee Chairperson, DSPR Jordan celebrated the graduation ceremony of the 45th cohort of the vocational training centers in Irbid, Husn, Souf, Talbiah at Husn Camp.**
- ▶ **According to Dr. Audeh Quawas who accompanied this center since the beginning for about 25 years said the center succeeded to empower families especially women through reinforcing their self-esteem and their economical and psychological independency and drew a smile on their children faces and hope for better future.**
- ▶ **The graduation ceremony also witnessed honoring Mrs. Rabab Al-Zu”bi Husn Vocational Training manager who recently retired after (22) years of work at the center and was replaced by Miss Fareedah Haddad.**
- ▶ **A poem of Mahmoud Darwish “ On this earth, there is something worth living for” was recited by a young girl called Malak followed by a dancing number by a group of young Syrian girls which added great smile on audience faces.**
- ▶ **At the end of the ceremony, Dr. Quawas handed out certificates to (42) graduates and the local women committees.**



YOUTH PROGRAM

Achievements

DSPR new approach is to contribute to the development of youth of both gender through :

- a- Training course on leadership skills**
- b- Seminars on Drugs as a lesion .**
- c- Capacity building for youth of both gender**
- d- Writing projects proposals training workshops .**



4-11-2014 11:28 AM
DSPR-Jordan/Youth Leadership Skills/Souf



4-11-2014 12:20 PM
DSPR-Jordan/Drugs/Talbiah



3-11-2014 14:03 PM
DSPR-Jordan/Youth Leadership Skills/Husn



3-11-2014 11:52 AM
DSPR-Jordan/Youth Leadership Skills/Talbiah

On Going Programs

Despite the work load that DSPR Jordan had due to the Syrian refugees crisis, but its going programs have not been neglected although its suffered from the decline of fund at the general budget. These programs were:

- 1- Women Empowerment**
- 2- Youth Empowerment**
- 3- Children Empowerment**
- 4- Health Education**

The wide range of volunteers who worked with DSPR in addition to networking with different NGO's, youth clubs, clinics, women union, local camp committees that supported DSPR in implementing these programs at minimal cost

The following table shows the activities implemented within the above mentioned programs:

Program	No. of events/workshops	No. of beneficiaries	Events components
Women	16	400	<ul style="list-style-type: none"> - Positive Thinking - Time Management - Income Generation - Start your business - Vocational Training - Candle Manufacturing - Family Conflict Management
Youth	8	240	<ul style="list-style-type: none"> - Drugs - Leadership Skills
Children	12	360	<ul style="list-style-type: none"> - Creative Thinking - Personal Hygiene - Family Role in School Achievement - Financial Management at Early Childhood - Child Labor
Health	12	360	<ul style="list-style-type: none"> - Hepatitis - Phthisis - Skin Care - Personal Hygiene - Dental Care - Nutrition - Herbals and Health
Total	48	1360	



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DSPR-Jordan/Youth Leadership Skills/Talbiah



4-11-2014 12:20 PM
DSPR-Jordan/Drugs/Talbiah



15-9-2014 12:05 PM
DSPR-Jordan/Family Conflict Resulation/Talbiah



16-10-2014 13:09 PM
DSPR-Jordan/Escape From School/Madaba

LOANS

► Educational Loan Program:

Students received new loans while old students had their loans renewed, mainly to support them in paying university and college fees with an average amount of \$ 850 per academic year.

Small Business Loan Programs:

Businesses loans were issued in order to enable beneficiaries to improve their overall living conditions with an average of \$ 1700 per loan.

Types of Loans	New	Renew	Total Loans	Total \$
Educational	50	31	81	68850
Commercial	0	0	0	0
Total	50	31	81	68850

DSPR Jordan
Syrian Refugees Relief Program
ACT SYR 131



27/3/2014 10:36 AM
DSPR-Jordan/Parcels Distribution/Kerak

- ▶ **New Joint appeal (DSPR Jordan & Lebanon) submitted of \$ 2.4million for 2013/2014.**
- ▶ **DSPR conduct a field research which identified the needs of 8500 Syrian refugee families.**
- ▶ **Through in-person interviews and coordination meetings with the UN, local NGOs and the Jordan Hashemite Charity Organization, JHCO (the official entity mandated by the government to implement humanitarian projects that assist Syrians).**
- ▶ **DSPR has confirmed the most pressing needs facing Syrian refugees arriving in Jordan are related to accommodation rent, basic household items, livelihoods, and access to health care, water and sanitation, food, and education.**
- ▶ **The concerned governorates that DSPR focused its relief work on areas of AL-Husn (North), Zarqa (East), Ma'an, Madaba, Kerak, Tafilah and Aqaba (south), Amman and Balqa (Middle)**

Goal

To reduce the vulnerability of the affected population through humanitarian assistance, health care, hygiene and dignity, and psychosocial support.

Objectives

Objective 1: (Food and non food items): To provide highly vulnerable displaced Syrian families with essential food and non-food items to improve their wellbeing.

Objective 2: (Health and Nutrition Awareness): To provide highly qualitative health and nutrition awareness sessions to raise the level of Syrian refugees knowledge and skills and provide qualitative medical services through medical days.

Objective 3: (psychosocial Support): To reduce affected refugees in the psychosocial impacts of the emergency situation and improve their psychosocial state and wellbeing and life skills training.

Revision of the Appeal

Due of the continuity of the Syrian crisis and daily influx of Syrian refugees from Syria where the number reached to 1.3 million, DSPR had to revisit its appeal to cope up with the needs of these refugees in host communities based on:

- ▶ New needs assessment of DSPR Jordan

- ▶ The guidelines that were set by ICCO as a condition for financial support into the appeal. Accordingly, new components were injected in the appeal :

- ▶ Life skills training(develop suitable training skills of children and youth of both gender on selected life skills components.
- ▶ Mother Support Group Program (To serve refugee mothers and assist them to gain needed skills and knowledge as mothers and active mothers in family and society.
- ▶ Civic Education (create qualified trainers in local communities in the area of civic education)
- ▶ CBO's Training (To develop volunteer's skills and attitudes in several emergency and relief aspects to deal effectively with emergency and disasters conditions.
- ▶ Medical Referrals (To serve refugees who need extra medical care and follow up mainly in the field of medical services).
- ▶ Children Forums (To establish and equip a group of children forums to provide safety environment for children of both gender).
- ▶ The amount of the appeal after the revision reached to \$ 1.7 million

Objectives	Indicators	Actual activities 2013-2014	Deviations
<p>In Jordan</p> <p>1. To provide highly vulnerable displaced Syrian families with essential food and non food items to improve their well being</p> <p>2. To build highly qualitative health and nutrition awareness (knowledge and skills) and provide medical services through medical days</p> <p>3. To reduce affected refugees in the psychosocial impacts of the emergency situations and improve their psychosocial state and well being</p> <p>4. To train CBO's on specific emergency relief works</p> <p>5. To create qualified trainers in local communities in the area of civic education</p>	<p>(13500) family benefited from the combination of different food and NFU packages received by each family</p> <p>(36) awareness-raising sessions conducted on health issues.</p> <p>(9) Medical days implemented on various fields</p> <p>(36) training courses on psychosocial component implemented</p> <p>(9) CBO's training courses on emergency relief works</p> <p>(9) civic education training courses</p>	<p>(10008) families received food and NFI packages</p> <p>(36) of awareness sessions on health issues conducted.</p> <p>(5) medical days implemented</p> <p>(28) training courses implemented</p> <p>(17) training courses implemented</p> <p>(15) civic education training courses implemented</p>	<p>The total number of beneficiaries has been decreased due to lack of fund</p> <p>The total number of has been adequate due to the importance of such sessions</p> <p>The total number of has been decreased due to lack of fund from donors</p> <p>The total number was increased due to the great need of such skills</p> <p>The total number was increased due to the great need of such skills</p> <p>The total number was increased due to the great need of such forums</p> <p>The total number of has been decreased due to lack of fund</p>

<p>6. To establish and equip children forums in Jordan governorates</p> <p>7. To train children and youth through workshops on selected life skills</p> <p>8. To train and meet mothers on selected topics based on their needs</p> <p>9. To serve refugees who need extra medical care and help them to reach the right sources of medical services</p> <p>10. To produce training manuals on health& nutrition, life skills training, MSG, civic education, CRM, Psychosocial Support</p> <p>11. To train trainers and facilitators on life skills components and mother support programs</p> <p>12. To train trainers, beneficiaries, committees, CBO's on CRM</p>	<p>(9) children forums</p> <p>(81) training workshops on life skills</p> <p>(36) training workshops on mother support group component</p> <p>(1800) medical referral</p> <p>(6) manuals on different topics</p> <p>(18) TOT workshops on life skills and mother support group program</p> <p>(16) training workshops on CRM conducted</p>	<p>(14) children forums established</p> <p>(28) life skills training workshops conducted</p> <p>(50) training workshops conducted</p> <p>(826) medical referrals implemented</p> <p>(7) manuals produced</p> <p>(19) TOT workshops implemented</p> <p>(16) training workshops on CRM conducted</p>	<p>from donors</p> <p>The number of forums is increased because of the high importance of such activities</p> <p>The total number of has been decreased due to lack of fund from donors</p> <p>The total number was increased due to the great need of such manuals</p> <p>The total number was increased due to the great need of such workshops</p> <p>The total number is adequate because of high importance of such workshops</p>
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Immediate Response during the holy month of Ramadan

As a result of the hard socio economic situation Jordan is facing due to the continuous fleeing of Syrian refugees during the Holy month of Ramadan and the increasing needs of those refugees.

DSPR Jordan has responded immediately and developed emergency aid program for Syrian refugees in Jordan. DSPR Jordan has launched its relief campaign in coordination and Cooperation with its local partners.

The total number of Syrian refugees who registered at DSPR office during the month of July reached to (6000) families while the registration continued in other governorates such as Madaba and Zarqa with no less than another (2500) families

Around (90%) of registered people were women accompanied by their children, they looked exhausted especially who came out of Amman.

Ramadan Campaign in numbers

No.	Program	Total
1	Governorates Covered	6
2	Distribution Events	8
3	Parcels Received from Supplier	1600
4	Parcels Distributed	1600
5	Families benefited from program	1600
6	Individuals benefited from program	11200
8	Parcels weight in KG	35
9	Parcel cost JD	30
10	Volunteers in the campaign	50
11	Number of interviews	1750
12	Number of families registered for future relief program	1200



6-7-2014 11:08 AM
DSPR-Jordan/Syrian Refugees Registration/Husn



19/7/2014 9:15 AM
DSPR-Jordan/Relief Program



3-7-2014 15:41 PM
DSPR-Jordan/Parcels Distribution/Talbiah



1-7-2014 13:02 PM
DSPR-Jordan/Children Forum/Hussain Camp

Start Your Own Business

In the light of DSPR approach to expand socio-economic opportunities to Syrian women and prepare them to play an important role in serving themselves and the community, and enhance their families income through self supporting program and its benefits on women lives to fight depression and anxiety. DSPR implemented the Start Your Own Business in Talbiah camp for (26) Syrian refugee woman from 12/10/2014-30/10/2014.

DSPR used training package that was designed by technical team that included participatory sessions about concept and characteristics of small project, brain storming on their project idea, scale, market study, cost and sales analysis, profit and loss concepts, purchases and sales management, competition, and project management.

The participants expressed the value of the course that allowed them to gain more skills that they did not have before.



Partner's Visit

DSPR Centers witnessed the following partners visits:

- ▶ Representative of ACT for Peace, Mr. Ben Fraser and Mrs. Trish Murray representative of Church World Service- New Zealand on 17/5/2014.**
- ▶ Representative of ICCO- Holland Mr. Dick Loendersloot, his Colleague Mr. Gerrad and Ms. Wendy Gichuru, Ms. Gillian, and Ms. Kukubo from United Church of Canada on 26/5/2014.**
- ▶ Representative of Bread for the World, Mr. Jens Halve, and the representative of Embrace the Middle East Mr. Stephen Tunstall who visited DSPR Jordan activities at Jordan Valley (Shounah Governorate) on 13/5/2014.**
- ▶ Representative of Norwegian Church Aid , Mr. Arne Holms who visited DSPR Jordan activities at Husn Camp and attended children forum and mother support group program**

The guests interactions

All visitors expressed their full appreciation of all the activities that took place during their visits, all these activities were well organized, planned and implemented by the Syrian – Jordanian committee and follow up of DSPR Jordan team.



26/5/2014 1:05 PM
DSPR-Jordan/Partners Visit/Talbiah



13-5-2014 12:00 PM
DSPR-Jordan/Parcels Distribution/South Shounah



17/5/2014 10:35 AM
DSPR-Jordan/Partners Visit/Talbiah



26/5/2014 11:28 AM
DSPR-Jordan/Partners Visit/Talbiah



HAP and CRM.

- ▶ **DSPR Jordan developed its own Code of Conduct based on the international criteria of Code of Conduct .**
- ▶ **DSPR Jordan started to work on one of the most important benchmarks of HAP which is the Complaints Response Mechanism.**
- ▶ **DSPR Jordan translated the second reference document on the principles of investigation and its procedures to be basic support for later steps in building effective response mechanism.**
- ▶ **DSPR Jordan participated in the training workshop held in Amman as 11-12/12/2013 and the second training workshop in Antalya – Turkey as of 6-10/4/2014 on HAP. These workshops helped DSPR and supported it in the field of CRM.**
- ▶ **The executive plan (procedures needed on central office and field) was approved**

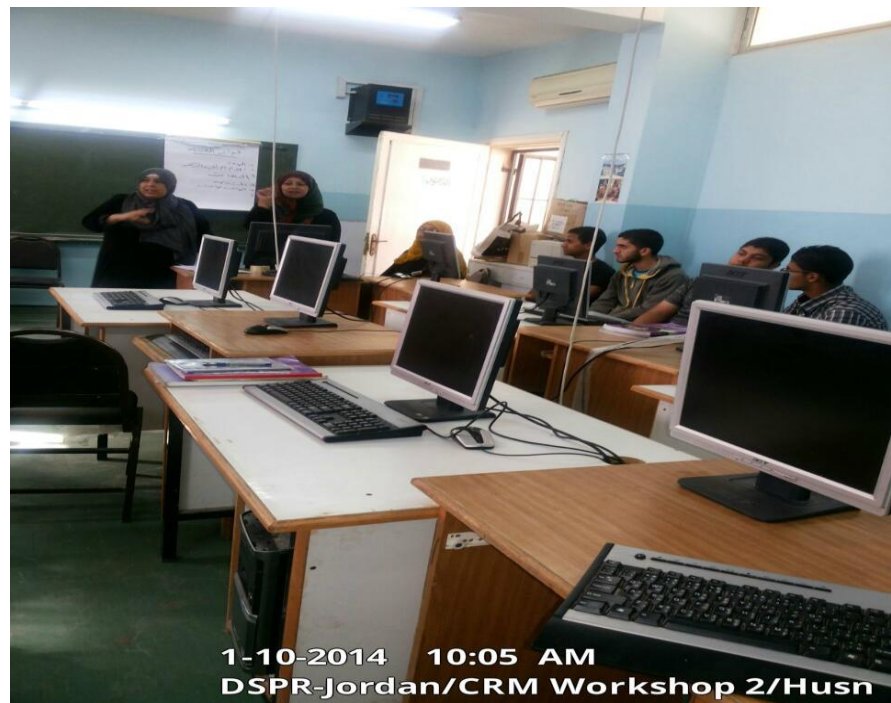
- ▶ **Complaint Response Mechanism Committee was formulated of:**
 - **Dr. Farah Atallah- DSPR Chairperson**
 - **Mrs. Ezabeil Aqel – Board member**
 - **Mr. Matta Jabraah- Board member**
 - **Advocate Nathem Ne'meh – DSPR Legal consultant**
 - **Mr. Fares Swais- DSPR Executive Director**
 - **Member from local community**
- ▶ **ToR of the central and local committees were developed and deeply discussed.**
- ▶ **Training guide was built to train central, local committees within CRM frame included the terms of reference for central and local committees**
- ▶ **DSPR continued its operations in building the complaint response mechanism, by formulating (4) local complaint committees in Amman, Irbid, Jerash, and Madaba.**
- ▶ **On awareness raising level about complaint response mechanism, DSPR conducted (6) meetings with the aim of spreading the culture and concept of CRM in the four governorates directed to (420) women and students.**
- ▶ **(25) Trainers participated in these activities from Syrian refugee women and the Syrian Jordanian committees.**



27-9-2014 14:25 PM
DSPR-Jordan/CRM Committee/Gaza Camp



29-9-2014 13:27 PM
DSPR-Jordan/CRM Committee/Talbiah



1-10-2014 10:05 AM
DSPR-Jordan/CRM Workshop 2/Husn

**Empowering Women through Vocational and Health Education
Training
CWS-NZ Project**

Three years contract (2014-2015 for 13 refugee camps)

General objective:

The project overall objective is to empower Refugee women sector trying to build their self-esteem and encourage their participation in socio economic community development.

Specific Objectives:

- To raise awareness of (3250) women on selected health education areas.**
- To train (3250) women on selected vocational training courses based on local market needs and encourage women to join the training to build relation with others.**

► Project Components

1- Formulate and train (13) health advisory committees

- **(4) committees has been formulated in Irbid, Amman, Souf, and Jerash**
- **(4) training workshops conducted to clarify roles and responsibilities,**

2- Conduct (39) Health Awareness and Education Workshops

- **(3) workshops were conducted with participation of (150) women**

3- Conduct (13) Free Medical Days

- **(1) free medical day was conducted at Souf refugee camp for women and children**

4- Conduct Vocational Training Workshops on (5) vocations in each camp (train women on different vocations to help them support their families)



Thank you and:

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25/2/2014 1:35 PM
DSPR-Jordan/Children Forum/Kerak



6-3-2014 11:16 AM
DSPR-Jordan/Anti-Phthisis/Husn



11/1/2014 1:11 PM
DSPR-Jordan/Life Skills Training/Husn



17-3-2014 14:39 PM
DSPR-Jordan/Mr.Arne of NCA Field Visit/Children Forum/Husn



5-11-2014 13:33 PM
DSPR-Jordan/Home Made Sweets/Souf



5-11-2014 16:40 PM
DSPR-Jordan/Olives Pickles/Talbiah



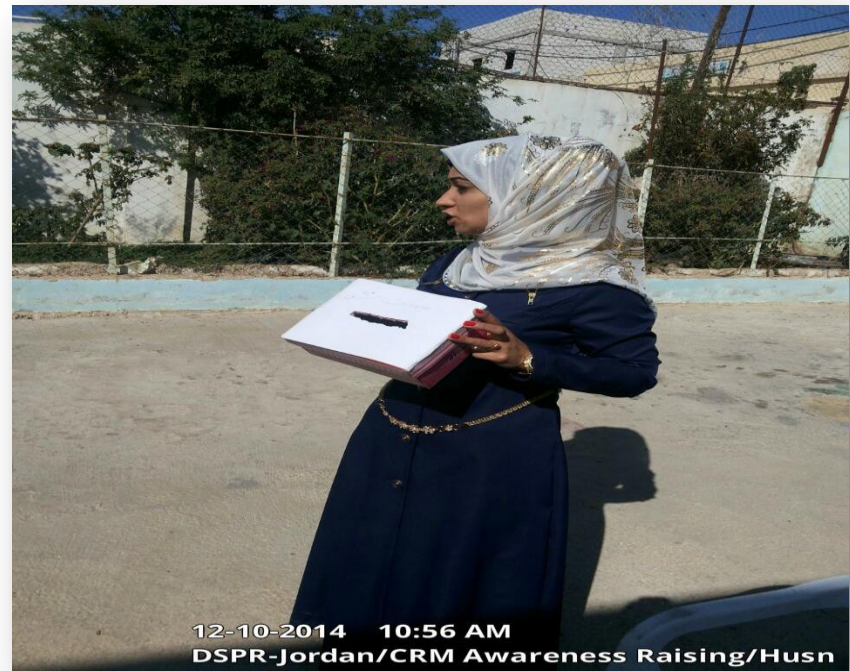
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DSPR-Jordan/Child Abuse/Madaba



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DSPR-Jordan/Youth Leadership Skills/Souf



23-9-2014 13:29 PM
DSPR-Jordan/Financial Management in Early Child Hood/Madaba



12-10-2014 10:56 AM
DSPR-Jordan/CRM Awareness Raising/Husn



17-8-2014 8:41 AM
DSPR-Jordan/Dialouge Principles/Madaba



17-8-2014 12:16 PM
DSPR-Jordan/Self Learning/Husn



13-10-2014 15:28 PM
DSPR-Jordan/Child Forum Needs Assesment/Souf



11-10-2014 13:07 PM
DSPR-Jordan/Needs Assessment/Talbiah



11-10-2014 14:12 PM
DSPR-Jordan/MSG/Husn



12-10-2014 12:20 PM
DSPR-Jordan/New Born Care/Souf





11/1/2014 1:11 PM
DSPR-Jordan/Life Skills Training/Husn



10/1/2014 9:07 AM
DSPR-Jordan/Life Skills Training TOT/Madaba



20/2/2014 8:58 AM
DSPR-JORDAN/Children Forum/Madaba



24/2/2014 10:49 AM
DSPR-JORDAN/Children Forum/Husn



25-8-2014 12:45 PM
 DSPR-Jordan/Mother's Role With Their Children In Chaniging Environment/Husn



11-10-2014 11:30 AM
 DSPR-Jordan/Children Forum Rules of Conduct/Husn



23-8-2014 12:49 PM
 DSPR-Jordan/Mother's Role With their Children in Changing Environment/Talbiah



25-8-2014 10:48 AM
 DSPR-Jordan/Mother's Role With Their Children in Changing Environment/Souf