

**NEAR EAST COUNCIL OF CHURCHES COMMITTEE FOR REFUGEE WORK**

**Annual Report 2012**



## **DSPR Jordan**

### **Introduction:**

*More than 2.5 million refugees are registered in Jordan. Eight official and five unofficial refugee camps accommodate more than 400,000 Palestinian refugees. Socioeconomic conditions in the camps are generally poor, with high population density, cramped living conditions, high unemployment, and an inadequate basic infrastructure such as roads and sewers.*

*DSPR Jordan adopts a methodology that fully based on refugee participation in the process of identifying their needs prior to the building of plan of action and log-frame.*

*The production of the strategic plan and the annual plan (Action plan) and even the implementation plan is based on a process that ensure the actual and full involvement of refugees in reflecting on their needs as a basic human right.*

*To ensure the active participation of refugee in camps and other locations DSPR Jordan is keen to build an active relations and networks with all population segments and with both governmental and nongovernmental bodies in addition to individual volunteers.*

*DSPR Jordan and through the field team is on a continuous contact with camps through an organized process using several communication tools such as focus group, open discussion, public meeting, participative workshops and interactive role play involving community leaders, popular leaders, women leaders, schools teachers, health cadres, children, housewives and social workers.*

**1. Health: To empower Palestinian refugees socially and psychologically while sensitizing them to their potential as human beings.**



*DSPR Jordan runs the **Madaba camp Health Clinic**, which specializes in maternal and child healthcare. In 2012, 3,281 patients were treated, 50 home visits were given by doctors, and 500 vaccinations were distributed. As the clinic charges small but affordable fees for treatment, 40% percent of the clinic's annual costs were recovered by patients' payments.*



*DSPR also supervises the **Jerash clinic** which continues to operate and provide medical treatment to up to 400 patients each month.*

*DSPR Jordan conducted five **free medical care days** in the refugee camps of Madaba, Souf, Zarqa, Irbid and Talbieh, which included medical checkups, referrals, and distribution of medications free of charge. Local doctors from the camps volunteered to examine patients. Approximately 2600 visitors were treated.*



*In 2012, NECCCRW focused on strengthening **environment and health awareness** among Palestinian refugees. Networking with different medical professionals resulted in 52 one- or two-day awareness workshops on health, child protection, and family relations. Additionally, five field campaigns were carried out over duration of one or two weeks.*

*In 2012, DSPR focused on strengthening environment and health awareness among Palestinian refugees. Networking with different medical professionals resulted in 52 one- or two-day awareness workshops on health, child protection, and family relations. Additionally, five field campaigns were carried out over duration of one or two weeks. NECCCRW Jordan also ran 62 sessions on gender and human rights that were high in demand and benefitted 1550 participants in total.*

***Dealing with unexpected obstacles***

*Due to problems with the authorization from the Ministry of Health, the medical lab that was established in the Madaba Health Clinic in 2011 could not start working. After consultation with the donor, Finn Church Aid, DSPR Jordan predisposed and reallocated the funds to necessary renovation-works in the clinic, the purchase of new medical and technical equipment, and a training of trainers and workshops in health knowledge and awareness.*

## 2.Education: To improve conditions and access to basic education for Palestinians in camps and marginalized areas, while enhancing their competencies and potentials



### *Education and Vocational Training in Jordan*

*All refugee camps in Jordan are characterized by high rates of poverty and unemployment. Basic education for Palestinian refugee children is provided by 172 UNRWA schools. They run on a tight budget, often double-shift, and provide basic facilities.*



*DSPR Jordan runs centers for vocational training in four camps (Irbid, Talbieh, Husn, Souf,), covering more than 108,000 inhabitants. The courses train in skills that are relevant for the local job market and lead to income generation. As for Jerash Camp Center, it was handed over to the Community Development Committee of Jerash Camp where the center was renovated, furnished, equipped and used as Recreational Center for women which included fitness center and other recreational activities.*

*Total revenue of (\$850) is paid to DSPR annually by CDC to use this center. In 2012.*

*65 women profited from learning how to produce traditional and folklore goods (embroidery, sewing, rug weaving, etc.). The products were sold at a bazaar next to the ruins of Jerash, one of Jordan's biggest tourist attractions, creating a local income for the women. (88) men were trained in carpentry, repairing of mobiles or repairing of computers.(100 trainees in total – 12 for computer maintenance)*







## Vocational Training Centers Graduation Ceremony

*Under the patronage of his Excellency the Minister of Social Development DSPR Jordan celebrated the graduation of the vocational training centers and the computer training centers.*

*It was attended by some of the Head of Churches, Chairperson of the Central Committee of DSPR , AC members, General Assembly members, partners, previous AC members, and parents*

*During the ceremony DSPR Jordan honored some of the AC previous committee who were highly involved in DSPR work and contributed on DSPR Jordan work in serving Palestinian Refugees and the needy .*

*Also DSPR Jordan honored the Minister of Social Development and FCA for their continuous support to DSPR Jordan*





*Thanks to a Finn Church Aid grant, three new computer centers were established in the refugee camps of Madaba, Irbid, and Hitheen in 2011. With ongoing financing, they were fully operating in 2012, offering among others, courses in Internet, typing, computer maintenance, and ICDL training (international computer driving license). (227)participants benefitted from the program, improving their skills and employment opportunities: Fifty-five out of 70 men and women that completed ICDL courses found a job afterwards, whether as an office assistant or trainer.*



## Success story

*Tahreer (“liberation” in Arabic) lives in the Irbid refugee camp. She successfully attended both an ICDL and a comprehensive computer training course offered by the DSPR Jordan.*

*As she showed a great ability to lead a class and pass on what she had learned, the center hired Tahreer as a computer trainer. Now her monthly salary of \$281 enables her to financially support herself and her family. Tahreer said that the training and the new job has improved her life, and she has become much more self-confident. She is happy and proud that she is able to stand on her own feet, build her future, and also help her family. At the same time, she contributes to enhancing the lives of other young women by training them in skills that will increase their chances of getting a similarly good job.*







## Educational Support Project at UNRWA schools

*In 2012, DSPR Jordan completed its sixth year of support to improve the teaching skills, parent/school relationships, infrastructure, and resources of ten UNRWA schools in Jordan, benefiting some 9,000 students, 400 teachers, and 100 supervisors.*



- *Contributing in improving the infrastructure of the schools.*
- *Contributing in improving the teacher's skills and qualifications through specialized workshops.*
- *Contributing in strengthening the relationship between parents and school.*
- *Contributing in improving the conditions of classes through providing more Educational aids and recreation tools.*

*(9000) students of UNRWA schools at the age of (10-16) will be benefited from the services we provide specially providing them with the educational tools that UNRWA could not provide them with, improving the infrastructure of their classes, raising awareness sessions about the relation between home and school, contributing in improving the relationship between parents and the schools and contributing to improve the efficiency of UNRWA teachers.*





## **Environmental Awareness**

*(35) awareness workshops targeted health-related environmental issues, such as rodent control, cleaning streets, putting garbage cans. In this context, NECCCRW Jordan succeeded in motivating more than 1300 volunteers, mostly women and young people, to participate in activities that improved health or environmental problems in their communities.*

*(4) Field campaigns were conducted in the refugee camps with the participations of all related organizations and grassroots with close coordination with the camp Local Development Committee*



## Loans

### Educational Loan Program:

*Students received new loans while old students had their loans renewed, mainly to support them in paying university and college fees. As university fees were raised in Jordan, DSPR Jordan increased the available amount of new loans by \$125 in 2012.*

*DSPR Jordan also offer business loans to people who have lost all or a part of their income due to unemployment, disability, etc. The loans allow them to establish their own small business or to renovate an existing one.*

Types of Loans	New	Renew	Total Loans	Total \$
Educational	77	44	121	76780
Commercial	5	-	5	14860
Total	82	44	126	91640





## Syrian Refugees

*Due to the war in Syria, approximately 350,000 refugees have entered Jordan by the end of 2012. A substantial percentage of them are Palestinian refugees. Many of the refugees need humanitarian assistance, including food and shelter.*



With a donation from **KAIROS** Canada, DSPR Jordan was able to start a project in 2012 training professionals and volunteers to work with the refugees. Psychosocial support and assistance (food, clothes, medicine, and winter needs) were delivered to the refugees.



DSPR Jordan was also active in fund raising, and has prepared a relief program. Thanks to donations from ACT Geneva (\$ 411,000), food and non-food items (stoves, clothes, kitchen utilities, stationary and health parcels) will be distributed to Syrian refugees starting from the beginning of 2013. Additionally, health/ nutrition awareness sessions and education courses will be given and psychosocial support will be delivered.

## Prospects

## Challenges

- We have a good team of trained educators
- Solid coordination between DSPR Area Committee and Local Camp Committees and other NGO's
- Clients and Grassroots satisfaction as indicated through letters and visits of appreciation.
- High Involvement of some of AC members in the field and their direct contact with our clients
- Income generating activities and programs (cost recovery and production)

- Financial resources, it is rather limited and conventional yet declining
- High Demands for more mutual services in health and education
- unemployment particularly among refugee youths
- UNRWA decline of financial resources and services in the camps
- Camp environments and their challenges particularly sources of pollution and degeneration of natural resources
- Central Committee and CO must consider and take decisions to activate the sustainability
- Little convention within DSPR Area Committees to unify Strategic planning process



**DSPR Jordan  
Progress Report  
Jan- April 2013**



**Syrian Refugee  
Support Project  
ACT 2013**







## Syrian Refugees

*Due to the war in Syria, approximately 500,000 refugees have entered Jordan by the end of April 2013. A substantial percentage of them are Palestinian refugees. Many of the refugees need humanitarian assistance, including food and shelter.*



*On 19/2/2013 DSPR Jordan officially launched the Syrian Refugees relief Project within an ACT appeal that DSPR Jordan has become a member of ACT JSL Forum. The launching event took place at Russeifeh Municipality under the patronage of his Beatitude Theofolos the Third Patriarch of Jerusalem and all Palestine and the presence of different NGO's, Parliaments, Churches representatives, partners, CC Chairperson, DSPR Jordan Board and staff, and official media.*

*Following the official opening, there was a parcels distribution campaign for (300) Syrian families (1800) individuals who received (1000) parcels. The parcels included (6) different items: Food items, hygiene parcels, infant clothes, stoves, kitchen utilities and school bags and stationary kits.*



The second phase of Syrian Relief Project for 2013 funded by act alliance, DSPR Jordan implemented the parcels distribution campaign on 22/3/2013 at Madaba Latin School under the patronage of Rev. Wesam Mansour. (150) Syrian families received (375) various parcels consist of (150) food parcels, (75) health parcels, (75) infants an children parcels and (75) Kitchen Utilities parcels, the total individuals of the (150) family is (900).

As part of Syrian Relief Project for 2013 funded by act alliance, DSPR Jordan implemented the parcels distribution campaign on 18/4/2013 at AL-Qalla Sport Club. (100) Syrian families received (274) various parcels consist of (100) food parcels, (75) health parcels, (55) infants an children parcels and (44) Kitchen Utilities parcels, the total individuals of the (100) family is (499).



<b>NO.</b>	<b>Achievements</b>	<b>Objectives</b>	<b>Area</b>
1	Set the specifications for the relief parcels, Prepare Tenders, Prepare (1000) parcel	Implement the activities of the project	<b>Amman</b>
2	Formulate Voluntary Committee from both Syrians and Jordanians	(40) Volunteers	<b>Russeifa</b>
3	Conduct (2) training workshops on the Code of Conduct and how to manage distribution process	Empower the voluntary committees	<b>Russeifa</b>
4	Prepare the Code of Conduct and HAP documents	Prepare for training	<b>Amman</b>
5	Official opening of the project	What is the project	<b>Russeifa</b>
6	Distribution of (300) food parcels	Relief the Syrian Refugees	<b>Russeifa</b>
7	Distribution of (100) stoves	Relief the Syrian Refugees	<b>Russeifa</b>
8	Distribution of (150) Infants clothes parcels	Relief the Syrian Refugees	<b>Russeifa</b>
9	Distribution of (150) health parcels	Relief the Syrian Refugees	<b>Russeifa</b>
10	Distribution of (150) Kitchen utilities parcels	Relief the Syrian Refugees	<b>Russeifa</b>
11	Distribution of (150) stationary kits	Relief the Syrian Refugees	<b>Russeifa</b>
12	Formulate Voluntary Committee from both Syrians and Jordanians	(40) Volunteers	<b>Madaba</b>
13	Psychosocial Training Session (solving problems)	(150) Syrian trainees	<b>Madaba</b>
14	Psychosocial Training Session (building self-esteem)	(30) Syrian women	<b>Madaba</b>
15	Leadership training session	(40) Syrian Refugees both genders	<b>Madaba</b>
16	Code of Conduct Training Session	(40) Syrian Refugees both genders	<b>Madaba</b>
17	Free Medical Day for women	(375) Syrian woman	<b>Madaba</b>
18	Field survey to select the most needy Syrian families	(375) Syrian Family	<b>Madaba</b>
19	Distribution of (150) food parcels	Relief the Syrian Refugees	<b>Madaba</b>
20	Distribution of (75) infants clothes parcels	Relief the Syrian Refugees	<b>Madaba</b>
21	Distribution of (75) jackets	Relief the Syrian Refugees	<b>Madaba</b>
22	Distribution of (75) health parcels	Relief the Syrian Refugees	<b>Madaba</b>
23	Distribution of (75) kitchen utilities parcels	Relief the Syrian Refugees	<b>Madaba</b>
24	Code of Conduct training session	(25) Syrian Refugees both genders	<b>Madaba</b>
25	Field survey to select the most needy Syrian families	(100) Syrian Family	<b>Amman</b>
26	Formulate Voluntary Committee from both Syrians and Jordanians	(10) Syrians and Jordanians	<b>Amman</b>
27	Psychosocial Training Session (building self-esteem)	(90) Syrian woman	<b>Amman</b>
28	Code of Conduct training session	(10) Syrians and Jordanians	<b>Amman</b>
29	Distribution of (100) food parcels	(100) Syrian Family	<b>Amman</b>
30	Distribution of (44) kitchen utilities parcels	(100) Syrian Family	<b>Amman</b>
31	Distribution of (75) health parcels	(100) Syrians and Jordanians	<b>Amman</b>
32	Distribution of (55) infants clothes parcels	(100) Syrian Family	<b>Amman</b>



المملكة الاردنية الهاشمية



**Amman**

DSPR-JORDAN

